

Goldman R, Parker DR, Brown J, Walker J, Eaton CB, Borkan JM. Recommendations for a Mixed Methods Approach for Evaluating the Patient-Centered Medical Home. *Ann Fam Med.* 2015;13(2):.

Supplemental Appendix 2. PCMH Implementation Teamwork Survey



Brown Primary Care Transformation Initiative PCMH Implementation Survey (Modified Scale)*

Q1. What is your role in this practice? _____ Q2. Today's Date ____ / ____ / ____

#	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree					
Q3	We regularly take time to consider ways to improve how we do things.	1	2	3	4	5					
Q4	After trying something new, we take time to think about how it worked.	1	2	3	4	5					
Q5	This practice encourages everyone (front office staff, clinical staff, nurses, and clinicians) to share ideas.	1	2	3	4	5					
Q6	Practice leadership promotes an environment that is an enjoyable place to work.	1	2	3	4	5					
Q7	Leadership in this practice creates an environment where things can get accomplished.	1	2	3	4	5					
Q8	Leadership strongly supports practice change efforts.	1	2	3	4	5					
Q9	The practice leadership makes sure that we have the time and space necessary to discuss changes to improve care.	1	2	3	4	5					
Q10	When we experience a problem in the practice, we make a serious effort to figure out what's really going on.	1	2	3	4	5					
Q11	I have many opportunities to grow in my work.	1	2	3	4	5					
Q12	Most of the people who work in our practice seem to enjoy their work.	1	2	3	4	5					
Q13	Mistakes have led to positive changes here.	1	2	3	4	5					
Q14	It is hard to get things to change in our practice.	1	2	3	4	5					
Q15	This practice learns from its mistakes.	1	2	3	4	5					
Q16	On a scale of 1 to 10 with 1 being the lowest and 10 the highest, how confident are you that this practice can work together to change?	1	2	3	4	5	6	7	8	9	10

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Implementation Survey ver. 11-16-2011 *Based on the NDP Practice Environment Checklist and Adaptive Reserve Survey

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#	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Q17	This practice works effectively together as a team with community organizations.	1	2	3	4	5
Q18	People in this practice are connected with community organizations that serve patients.	1	2	3	4	5
Q19	This practice works well together with the health care system.	1	2	3	4	5
Q20	People in this practice believe cultural issues are important in their interaction with patients.	1	2	3	4	5
Q21	People in this practice believe cultural issues are important in their interactions with health professional colleagues.	1	2	3	4	5
Q22	People in this practice are comfortable caring for patients from culturally diverse backgrounds.	1	2	3	4	5
Q23	People in this practice are comfortable working with health care professionals from culturally diverse backgrounds.	1	2	3	4	5
Q24	Staff feel like their mistakes are held against them.	1	2	3	4	5
Q25	It is just by chance that more serious mistakes don't happen in this practice.	1	2	3	4	5
Q26	Patient safety is never sacrificed to get more work done.	1	2	3	4	5
Q27	When things get really busy, people in this practice are expected to work faster, even if it means taking shortcuts.	1	2	3	4	5
Q28	This practice has a clear, expressible vision.	1	2	3	4	5
Q29	There is a frequent and good communication throughout the practice about how the different change initiatives are going.	1	2	3	4	5
Q30	People who work in this practice are respectful of patients.	1	2	3	4	5
Q31	People in this practice believe this practice provides culturally responsive care.	1	2	3	4	5
Q32	People in this practice do their best to maintain patient confidentiality at all times.	1	2	3	4	5