Associations Between Burnout and Practice Organization in Family Physicians

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ABSTRACT

PURPOSE Burnout has been reported to be as high as 63% among family physicians and has negative effects on physicians, patients, and the medical system. There are likely structural causes of burnout, but little is known about the relationship between practice organization and burnout. Our objective was to study this association in family physicians.

METHODS This cross-sectional study uses secondary data supplied by practicing physicians from the 2017 American Board of Family Medicine (ABFM) Family Medicine Certification examination registration questionnaire, a mandatory component of registration, yielding a 100% response rate. Burnout was measured as a positive response to either of 2 validated questions measuring emotional exhaustion and depersonalization. Practice environment was measured with questions on work stressors and teamwork. Logistic regression determined independent associations between burnout and individual and practice characteristics.

RESULTS Of the 1,437 physicians included, the burnout rate was 43.7%; 33.7% worked in hospital-owned practices and 65.5% reported no ownership stake in their practice. Controlling for personal characteristics and practice organization, being in a hospital-owned practice (odds ratio (OR) = 1.68; 95% CI, 1.14-2.46) and being a partial owner (OR = 1.67; 95% CI, 1.13-2.46) were positively associated with burnout. When also controlling for practice environment, no practice organization variable remained associated with burnout.

CONCLUSION Burnout in family physicians should not be attributed solely to practice organization. No single practice type or ownership status was independently associated with burnout, which indicates that any practice can attempt to mitigate burnout.

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INTRODUCTION

B urnout in family physicians is estimated to be as high as 63%, and there is evidence that the problem is worsening.¹ The negative effects of burnout are widespread, with links to physician alcohol use² and suicidal ideation,³ reduced quality of patient care^{4,5} and worse patient outcomes,^{5–7} and possible overuse of health resources due to increased referrals.⁸ Given the high prevalence of burnout and the serious risks, there is an urgent need to uncover the causes of burnout and identify solutions to this issue.

Although many organizational risk factors for burnout have been identified (excessive workload,^{9–12} lack of workplace control,^{10,11,13,14} and misalignment of physician and organizational values^{10,11,13}), there is a scarcity of research linking practice type and ownership status with physician burnout.¹⁵ These aspects of the workplace are particularly relevant considering the major decline in physicians with an ownership stake in their practice. As of 2016, less than 50% of all physicians had an ownership stake in their practice, compared to the nearly 76% with an ownership stake in 1983. Hospital employment of previously independent physicians is associated with conflicts over control of the workplace.¹⁶ When physicians



become employees of organizations, they are less able to independently define the values of the organization, leading to possible misalignment. These practice characteristics may be linked to burnout. However, based on the current literature, it is unclear whether a practice organization type is linked with burnout or if an association is mediated through risk factors such as loss of control and misalignment of physician and organizational values. Therefore, our objective was to study the associations between burnout and practice organization and environment in family physicians.

METHODS

We used data from the 2017 American Board of Family Medicine (ABFM) Family Medicine Certification Examination registration questionnaire of practicing physicians seeking to continue board certification.¹⁷ The questionnaire is a mandatory component of examination registration and is completed 3 to 4 months prior to the examination date. The questionnaire asks about practice type and ownership, scope of practice, and practice features. Each examinee is asked a core set of questions and 1 of 5 rotating question modules. We used a module that included 9 of 10 questions from the Zero Burnout Program survey (Mini Z), which has items measuring job satisfaction, stress, and electronic health record related stress.¹³ The single burnout item from the Mini Z was replaced on the ABFM questionnaire with 2 validated items, measuring emotional exhaustion and depersonalization, that correlate highly with the Maslach Burnout Inventory.¹⁸

Prior work has shown that respondents to each module have characteristics similar to all examinees.¹⁷ The certification examination is administered twice per year and if registered twice, the most recent responses were analyzed. Physician demographics (age, sex, and degree type) were obtained from ABFM administrative databases.

Our study assessed 2 symptoms of burnout: emotional exhaustion and depersonalization. The 2 items asked physicians how often they "feel burned out from my work" and "have become more callous toward people since I took this job." Burnout was defined as the presence of either of these once a week or more.^{1,19} Although originally defined as having 3 components: emotional exhaustion, depersonalization, and a reduced sense of personal achievement,²⁰ there is evidence that a reduced sense of personal accomplishment develops independently and tends to correlate more weakly with most important causes and effects of burnout.^{21,22} For these reasons, it is reasonable to use only the first 2 of 3 original domains to assess burnout.^{1,2,4,8,9,12,23–29}

We characterized practice type into 9 categories using 2 variables. First, we identified solo private practices by those physicians reporting solo practice size and a private practice type. Any other private practice was categorized as group private practice. We combined responses for Rural Health Clinic, Indian Health Service, and non-federal government clinic, into an "other, public" category. We kept existing response options for federally qualified health center, hospitalowned, academic health center, federal (military, Veterans Administration/Department of Defense), and health maintenance organization. Finally, we combined workplace clinic and other into a miscellaneous category. Practice ownership options included: no ownership, partial owner, sole owner, and self-employed, (independent contracting, including locums tenens).

We dichotomized the Mini Z variables into yes/ no, indicating the presence of each construct.¹⁴ Individual demographic characteristics included age (categorized by decade), sex, allopathic vs osteopathic training, international medical graduate status, and identification as a core faculty member in medical education (medical school or residency). The sample was restricted to those providing primarily outpatient continuity care and excluded those without electronic health records, as dependent Mini Z questions were not asked of those respondents.

We calculated descriptive statistics and then tested bivariate associations between our measures and burnout using χ^2 tests. We assessed for differences in practice environment by practice type and ownership. Finally, we used logistic regression to determine adjusted associations with burnout. We ran 3 sequential models to determine whether practice type or ownership status was associated with burnout independently of personal characteristics and practice environment. The first model included personal characteristics alone, as past work has shown female physicians aged under 40 years and over 60 years have higher odds of burnout.³⁰ The second model added practice type and ownership, and the final model added practice environment variables.

All analyses were conducted in SAS version 9.2 (SAS Institute, Inc). This study was approved by the American Academy of Family Physicians Institutional Review Board.

RESULTS

Of the 10,106 physicians who completed the 2017 ABFM Family Medicine Certification Examination registration questionnaire, 1,510 were administered the modified Mini Z module, and, of these, 1,437 physicians met our inclusion criteria. As the questionnaire is a mandatory component of examination registration, we had a 100% response rate.

Our sample was approximately evenly divided between the sexes (45.7% females), and approximately one-fifth of physicians were aged 60 years or older (18.0%) (Table 1). Just over one-third of physicians were faculty members (33.7%). When characterized by practice type, the largest cohort of physicians worked in private practices (34.2%), a majority of whom worked in a group practice (24.1%). The second largest cohort worked in hospital-owned practices (33.7%). Most physicians did not have any ownership stake in the practice (65.6%), and those with partial ownership comprised 17.5% of our sample. A majority of physicians reported practice environments with high stress (54.6%), satisfactory number of hours worked (69.8%), good control over their workload (68.2%), good value alignment with department leaders (63.8%), and efficient teamwork (92.8%). Less than one-half of the physicians reported sufficient time for documentation (47.4%) and a chaotic work environment (26.7%). The prevalence of burnout was 43.7%.

Of the personal characteristics, being female or aged younger than 40 years was associated with a higher burnout rate, and being on faculty was associated with a lower burnout rate (Table 2). Practice type was substantially associated with burnout with the highest prevalence seen in federal (51.7%) and hospital-owned (48.4%) practices. Lower rates of burnout were seen in academic health centers (33.3%) and solo private practices (34.9%). Burnout was also substantially associated with practice ownership status, with partial ownership having the highest burnout rate (48.8%) and self-employment having the lowest burnout rate (28.9%).

We found little variation in the distribution of practice environment variables in each practice type (Table 3); however, we did find variation in practice environment variables by physician ownership (Table 4) where self-employed physicians reported higher rates of good control over workload (84.4% vs 68.2%) and sufficient time for documentation (77.8% vs 46.4%). At the same time, self-employed physicians had lower rates of high stress (42.2% vs 54.6%), chaos (15.6% vs 26.7%), and excessive time spent on electronic health records at home (28.9% vs 52.6%).

Table 5 shows the adjusted associations between burnout and our variables of interest. In the first (regression) model examining personal characteristics only, being aged 60 years or older and being a faculty member were associated with significantly reduced odds of burnout. Female sex did not have a significant independent association with burnout. In the second model, which controlled for personal characteristics as well as practice organization features, faculty status was no longer a protective factor against burnout. Regarding practice type and ownership, both working in hospital-

Table 1. Characteristics of Family Physicians (N = 1,437)

Personal Age, y <40 40-49 50-59 ≥60 Female sex US Medical Graduate	143 (10.0) 552 (38.4) 484 (33.7) 258 (18.0) 656 (45.7) 1,124 (78.2) 163 (11.3)
Age, y <40 40-49 50-59 ≥60 Female sex US Medical Graduate	143 (10.0) 552 (38.4) 484 (33.7) 258 (18.0) 656 (45.7) 1,124 (78.2) 163 (11.3)
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≥60 Female sex US Medical Graduate	258 (18.0) 656 (45.7) 1,124 (78.2) 163 (11.3)
Female sex US Medical Graduate	656 (45.7) 1,124 (78.2) 163 (11.3)
US Medical Graduate	1,124 (78.2) 163 (11.3)
Destay of Osteonathy do-	163 (11.3)
Ductor of Osteopathy degree	
Faculty	484 (33.7)
Practice organization	
Practice type	
Solo private practice	146 (10.2)
Group private practice	346 (24.1)
Federally qualified health center	85 (5.9)
Other public	71 (4.9)
Hospital-owned	484 (33.7)
Academic health center	102 (7.1)
Health maintenance organization	75 (5.2)
Federal	58 (4.0)
Miscellaneous	70 (4.9)
Practice ownership	()
Self-employed	45 (3.1)
Sole owner	197 (13.7)
Partial owner	252 (17.5)
No ownership	943 (65.6)
Practice environment	
Vulnerable patients. %	
<10	556 (38.7)
10-49	583 (40.6)
>50	298 (20.7)
I feel a great deal of stress because of my job	785 (54.6)
My control over my workload is (satisfactory/ good/optimal)	980 (68.2)
Sufficiency of time for documentation is (satisfactory/good/optimal)	667 (46.4)
Which number best describes the atmosphere in your primary work area? (4 or 5; 5 = hec- tic, chaotic)	384 (26.7)
My professional values are well aligned with those of my department leaders (agree/ strongly agree)	917 (63.8)
The degree to which my care team works effi- ciently together is (satisfactory/good/optimal)	1,333 (92.8)
The amount of time I spend on the EHR at home is (excessive/moderately high)	756 (52.6)
Satisfaction with hours worked (very satisfied/ satisfied)	1,003 (69.8)
Burnout (symptoms of emotional exhaustion or callousness)	628 (43.7)



owned practices (odds ration (OR) = 1.68; 95% Cl, 1.14-2.46) and partial practice ownership (OR = 1.67; 95% Cl, 1.13-2.46) were associated with burnout. The

final model controlled for personal, practice organization, and practice environment characteristics. In this model, all previous personal or practice organization

> variables lost their significance except for age of 60 years or older (OR = 0.54; 95% CI, 0.37-0.78).Practice environment features associated with reduced odds of burnout were satisfaction with hours worked (OR = 0.73; 95% CI, 0.55-0.97), good control over workload (OR = 0.58; 95% CI, 0.43-0.80),good value alignment with department leaders (OR = 0.48; 95% Cl. 0.36-0.62), and sufficient time for documentation (OR = 0.64; 95%) CI, 0.47-0.86). High professional stress was associated with significantly increased odds of burnout (OR = 3.95; 95% CI, 3.02-5.16).

DISCUSSION

In this study of family physicians, we found that neither practice type nor ownership were associated with self-reported burnout when controlling for other personal and practice environment risk factors. Rather, for all practice types, a practice environment that increases physician stress with poor control over workload, conflicting values with leadership, and arduous documentation burdens predicted burnout. Our findings suggest that burnout can occur in any practice type, and no specific organizational structure dooms physicians to burnout. This also suggests a common path forward: that all practices can make changes and reduce burnout.

Although our study did not show any significant association between burnout and practice type when controlling for personal and practice environment characteristics, federal and hospital-owned practices had higher prevalence of burnout overall, and therefore could be a good target for focused interventions. Burnout in these settings may be due to a complex interaction of personal and prac-

Table 2. Characteristics of Family	Physicians by Burnout Status
(N = 1,437)	

Characteristics	Burned Out (n = 628),	Not Burned Out (n = 809),	P
Characteristics	NO. (%)	NO. (%)	value
Personal			
Age, y	60 (17 6)		.0008
<40	68 (47.6)	/5 (52.5)	
40-49	264 (47.8)	288 (52.2)	
50-59	211 (43.6)	273 (56.4)	
≥60 5	85 (33.0)	1/3 (67.1)	017
Female sex	309 (47.1)	347 (52.9)	.017
US Medical graduate	496 (44.1)	628 (55.9)	.54
Doctor of Osteopathy degree	64 (39.3)	99 (60.7)	.23
Faculty	193 (39.9)	291 (60.1)	.037
Practice organization			OFF
Fractice type	E1 (24 O)	OF (CF 1)	.055
	51 (54.9) 140 (43.1)	95 (05.1) 107 (EG 0)	
Group private practice	149 (45.1)	197 (50.9) 50 (58 8)	
Other public	30 (41.2)	JU (J0.0) 41 (57.9)	
Hospital owned	234 (48.4)	41 (J7.0) 250 (51.7)	
Acadomic boalth contor	234 (40.4)	68 (66 7)	
Health maintenance organization	34 (45 3)	41 (54 7)	
Federal	30 (51 7)	28 (48 3)	
Miscellaneous	31 (44 3)	20 (4 0.5) 30 (55.7)	
Practice ownership	51 (14.5)	55 (55.7)	025
Self-employed	13 (28.9)	32 (71 1)	.025
Sole owner	75 (38 1)	122 (61.9)	
Partial owner	123 (48.8)	129 (51.2)	
No ownership	417 (44 2)	526 (55.8)	
Practice environment	(11.2)	520 (55.0)	
Vulnerable patients, %			.082
<10	233 (41.9)	323 (58.1)	1002
10-49	275 (47.2)	308 (52.8)	
>50	120 (40.3)	178 (59.7)	
I feel a great deal of stress because of my job (agree/strongly agree)	491 (62.6)	294 (37.5)	<.0001
My control over my workload is (satisfactory/good/optimal)	318 (32.5)	662 (67.6)	<.0001
Sufficiency of time for documentation is (satisfactory/good/optimal)	184 (27.6)	483 (72.4)	<.0001
Which number best describes the atmosphere in your primary work area? (4 or 5; 5 = hectic, chaotic)	244 (63.5)	140 (36.5)	<.0001
My professional values are well aligned with those of my department leaders (agree/strongly agree)	315 (34.4)	602 (65.7)	<.0001
The degree to which my care team works efficiently together is (satisfactory/good/optimal)	563 (42.2)	770 (57.8)	<.0001
The amount of time I spend on the EHR at home is (excessive/moderately high)	393 (52.0)	363 (48.0)	<.0001
Satisfaction with hours worked (very satisfied/satisfied)	368 (36.7)	635 (63.3)	<.0001
EHR = electronic medical record; US = United Sta	ates.		

505

Environment Characteristic	Solo Private Practice, %	Group Private Practice, %	FQHC, %	Other Public, %	Hospital Owned, %	Academic Health Center, %	HMO, %	Federal, %	Misc, %	Total %
I feel a great deal of stress because of my job (agree/strongly agree)	50.0	56.0	52.9	54.9	56.8	47.0	56.0	62.0	47.1	54.6
My control over my workload is (satisfactory/ good/optimal)	74.6	76.9	57.7	70.4	64.3	63.7	58.7	60.3	72.9	68.2
Sufficiency of time for documentation is (satisfactory/good/ optimal)	54.8	50.0	36.5	53.5	40.5	44.1	42.7	50.0	61.4	46.4
Which number best describes the atmo- sphere in your primary work area? (4 or 5; 5 = hectic, chaotic)	17.1	23.4	34.1	29.6	26.7	31.4	45.3	32.8	20.0	26.7
My professional values are well aligned with those of my depart- ment leaders (agree/ strongly agree)	58.2	69.1	69.4	64.8	61.6	69.6	60.0	55.2	60.0	63.8
The degree to which my care team works efficiently together is (satisfactory/good/ optimal)	96.6	96.5	92.9	90.1	89.5	88.2	97.3	93.1	92.9	92.8
The amount of time I spend on the EHR at home is (excessive/ moderately high)	45.9	54.3	42.4	43.7	59.7	46.1	54.7	34.5	34.3	52.6
Satisfaction with hours worked (very satisfied/ satisfied)	70.6	72.0	70.6	71.8	66.7	71.6	58.7	69.0	85.7	69.8
Vulnerable patients <10%	51.4	52.3	2.4	4.2	38.4	20.6	33.3	56.9	42.9	38.7
Vulnerable patients 10-49%	30.1	37.6	10.6	43.7	52.1	37.3	49.3	31.0	34.3	40.6
Vulnerable patients ≥50%	18.5	10.1	87.1	52.1	9.5	42.2	17.3	12.1	22.9	20.7

Table 3. Practice Environment of Family Physicians by Practice Type (N = 1,437)

EHR = electronic health record; FQHC = federally qualified health center; HMO = health maintenance organization.

Table 4. Practice Environment of Family Physicians by Practice Ownership (N = 1,437)

Environment Characteristic	No Ownership, %	Partial Owner, %	Self-Employed, %	Sole Owner, %	Total, %
I feel a great deal of stress because of my job (agree/ strongly agree)	53.8	60.7	42.2	53.8	54.6
My control over my workload is (satisfactory/good/optimal)	64.9	71.0	84.4	76.7	68.2
Sufficiency of time for documentation is (satisfactory/good/ optimal)	44.0	44.8	77.8	52.8	46.4
Which number best describes the atmosphere in your pri- mary work area? (4 or 5; 5 = hectic, chaotic)	28.0	31.0	15.6	17.8	26.7
My professional values are well aligned with those of my department leaders (agree/strongly agree)	63.8	67.9	64.4	58.4	63.8
The degree to which my care team works efficiently together is (satisfactory/good/optimal)	91.1	96.4	91.1	96.5	92.8
The amount of time I spend on the EHR at home is (excessive/moderately high)	52.5	61.1	28.9	47.7	52.6
Satisfaction with hours worked (very satisfied/satisfied)	70.3	67.5	73.3	69.5	69.8
Vulnerable patients <10%	33.3	51.2	33.3	49.8	38.7
Vulnerable patients 10-49%	42.1	43.3	37.8	30.5	19.8
Vulnerable patients ≥50%	24.6	5.6	28.9	19.8	20.7

Table 5. Adjusted Associations of Family Physicians With Burnout (N = 1,437)

Characteristics	Model 1 Personal OR (95% CI)	Model 2 Personal and Practice OR (95% CI)	Model 3 Personal, Practice, and Environment OR (95% CI)
Personal			
Age, y			
<40	0.99 (0.68-1.43)	0.99 (0.68-1.45)	0.98 (0.63-1.51)
40-49	Reference	Reference	Reference
50-59	0.85 (0.66-1.08)	0.87 (0.68-1.12)	0.76 (0.57-1.02)
≥60	0.56 (0.40-0.77)	0.57 (0.41-0.79)	0.54 (0.37-0.78)
Female sex	1.14 (0.92-1.42)	1.20 (0.96-1.51)	1.07 (0.82-1.39)
US medical graduate	1.20 (0.92-1.56)	1.16 (0.89-1.52)	0.84 (0.61-1.14)
Doctor of Osteopathy degree	0.74 (0.53-1.05)	0.71 (0.50-1.01)	0.77 (0.52-1.14)
Faculty	0.78 (0.62-0.98)	0.82 (0.64-1.05)	0.91 (0.68-1.21)
Practice organization			
Practice type			
Solo private practice		0.69 (0.39-1.21)	0.72 (0.38-1.35)
Group private practice		Reference	Reference
Federally qualified health center		1.29 (0.73-2.27)	1.02 (0.50-2.05)
Other public		1.30 (0.73-2.31)	1.09 (0.55-2.13)
Hospital-owned		1.68 (1.1-2.46)	1.22 (0.78-1.89)
Academic health center		0.96 (0.54-1.70)	0.75 (0.39-1.47)
Health maintenance organization		1.12 (0.67-1.89)	0.74 (0.40-1.39)
Federal		1.78 (0.95-3.32)	1.21 (0.59-2.51)
Miscellaneous		1.34 (0.75-2.38)	1.46 (0.75-2.86)
Practice ownership			
Self-employed		0.58 (0.29-1.14)	0.70 (0.3-1.53)
Sole owner		1.50 (0.85-2.65)	1.12 (0.59-2.14)
Partial owner		1.67 (1.13-2.46)	1.32 (0.84-2.06)
No ownership		Reference	Reference
Practice environment			
Vulnerable patients, %			
<10			Reference
10-49			1.14 (0.86-1.51)
≥50			0.93 (0.62-1.38)
I feel a great deal of stress because			3.95 (3.02-5.16)
of my job (agree/strongly agree)			
My control over my workload is (satisfactory/good/optimal)			0.58 (0.43-0.80)
Sufficiency of time for documenta- tion is (satisfactory/good/optimal)			0.64 (0.47-0.86)
Which number best describes the atmosphere in your primary work area? (4 or 5; 5 = hectic, chaotic)			1.37 (1.02-1.86)
My professional values are well aligned with those of my department leaders (agree/ strongly agree)			0.48 (0.36-0.62)
The degree to which my care team works efficiently together is (Satisfactory/Good/Optimal)			1.29 (0.78-2.15)
The amount of time I spend on the EHR at home is (excessive/ moderately high)			1.16 (0.89-1.52)
Satisfaction with Hours Worked (very satisfied/satisfied)			0.73 (0.55-0.97)
EHR = electronic heatht record; OR = odds	s ratio; US = United Stat	tes.	

tice environment features for which we did not have data For example, our measures of practice environment were not exhaustive and we lacked data on staff turnover and engagement, which are associated with burnout.^{31,32} One possible mechanism for hospitalowned and federal practices to have higher rates of burnout may be from lack of clinician control over support staff, which could lead to poor team function and lengthy times to hire new clinicians.

Practice ownership was similarly associated with burnout in bivariate correlations, but lost significance when controlling for other characteristics. Selfemployment, which was associated with lower levels of burnout, was also associated with a lower prevalence of many practice environment risk factors, especially insufficient time for documentation and excessive home electronic health record use. The lack of these risk factors may explain the lower rate of burnout seen in self-employed physicians and emphasizes the importance of addressing documentation burdens.

The features of a practice environment associated with burnout found in this study overlap with previous studies of family physicians.¹⁴ Our study strengthens the evidence that loss of control and insufficient time for documentation contribute to physician burnout and need to be resolved as part of the burnout solution. One proposed answer to rekindling a joy in practice is redistributing clerical burdens and workload from physicians to clinical support staff. Physicians



in multiple types of practice settings have reported greater satisfaction with work-life balance when their practice utilizes standing orders, team meetings, and in-visit scribes, for example.^{33,34} One possible drawback would be that as workload for physicians is reduced, the workload for clinical support staff members may increase. By redistributing tasks, burnout may merely be shifted, rather than genuinely resolved. The prevalence of burnout in clinical support staff is already high with almost one-third of nurses reporting emotional exhaustion.^{35,36} The solutions laid out to increase joy in practice for physicians warrant further exploration of their effects on other members of the clinical care team before they are implemented.

Poor alignment of physicians and departmental values was also associated with burnout, consistent with results from previous studies.^{10,11,13,14} Our study showed that only 63.6% of physicians felt as though their values aligned well with those of their department leaders. This issue has been addressed in a non-clinical context by a collaborative rewriting of and renewed investment in the organization's mission statement,²⁷ a relatively simple task compared to the reorganization of workloads. Considering the commonness of the issue and its association with burnout, pursuing solutions to the misalignment of values may serve as a good jumping off point for organizational leaders.

Our finding of 43.7% burnout in family physicians is substantially less than the 63.0% reported by Shanafelt et al, who used high emotional exhaustion and depersonalization scores of the Maslach Burnout Inventory to define burnout.¹ One reason for this may be that Shanafelt et al had a 19.2% response rate compared to our 100% response rate. Additionally, the Maslach Burnout Inventory includes a series of guestions to define the presence of emotional exhaustion or depersonalization, whereas our survey only had a single item for each domain, however, the questions we used have shown good correlation with the Maslach Burnout Inventory in a comparison study.¹⁸ Another study using data from the 2016 ABFM Family Medicine Certification Examination registration questionnaire (also 100% response rate) estimated the prevalence of burnout was 25%.14 This study used a different question that only correlates with emotional exhaustion, thus excluding those who experienced depersonalization alone. Given these nuances, our study, with its high response rate and inclusion of both components of burnout, may better represent the prevalence of burnout in family physicians than previous studies.

Single items measuring personal accomplishment domain are not available, but requiring scores from all 3 domains has not been common, or substantiated by, the literature on physician burnout.³⁷ If we had used the full Maslach Burnout Inventory our estimate of burnout might differ slightly.

Our study found no independent association between sex and burnout. This contrasts the paper by Weidner et al,¹⁹ which found that female sex was associated with higher burnout rates. This discrepancy could be due to the differences between our study populations. The study by Weidner et al was limited to physicians at an early career stage, whereas our study included physicians at all career stages. This might indicate that sex has a greater effect on burnout at earlier career stages, but that the effect dissipates over time. This would be a good subject for future studies, especially considering the increased risk of burnout in female physicians overall.

Our study is subject to several limitations. It is cross-sectional and therefore we can only infer association, not causation. Also, our data come from a single specialty: family medicine. However, the stress of outpatient care is likely similar for most primary care physicians, allowing our results to be generalized across multiple specialties. Our data is also limited to physicians seeking continuing certification, and therefore does not represent family physicians who are not certified by the ABFM. Several of the practice types that we explored had smaller sample sizes, limiting our ability to assess their significance and increasing our risk of having a biased sample. This is counterbalanced by our survey's 100% response rate, which reduces bias. Although our study controlled for many personal and practice characteristics, we did not control for workload directly (ie, number of patient hours or number of patient encounters). We did use physician satisfaction with their work hours to try to represent subjective workload, but this may have been insufficient, as patient load could be unsatisfactory even when work hours were satisfactory. Workload has been shown by previous studies to affect burnout,^{9,12,13} and may have correlated more strongly with some practice types than others. Future work should further explore this association.

Overall, our study indicates that burnout is not intrinsic to any specific practice type or ownership status. Instead, features of the practice environment predict burnout and may provide a universal lever to lower burnout in all types of practice organizations. Future interventional studies might focus on federal and hospital-owned practices as those most in need of solving and preventing physician burnout.

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508

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