# Following Uninsured Patients Through Medicaid Expansion: Ambulatory Care Use and Diagnosed Conditions

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#### **ABSTRACT**

**PURPOSE** The Patient Protection and Affordable Care Act (ACA) has improved access to health insurance, yet millions remain uninsured. Many patients who remain uninsured access care at community health centers (CHCs); however, little is known about their health conditions and health care use. We assessed ambulatory care use and diagnosed health conditions among a cohort of CHC patients uninsured before enactment of the ACA (pre-ACA: January 1, 2012 to December 31, 2013) and followed them after enactment (post-ACA: January 1, 2014 to December 31, 2015).

**METHODS** This retrospective cohort analysis used electronic health record data from CHCs in 11 US states that expanded Medicaid eligibility. We assessed ambulatory care visits and documented health conditions among a cohort of 138,246 patients (aged 19 to 64 years) who were uninsured pre-ACA and either remained uninsured, gained Medicaid, gained other health insurance, or did not have a visit post-ACA. We estimated adjusted predicted probabilities of ambulatory care use using an ordinal logistic mixed-effects regression model.

**RESULTS** Post-ACA, 20.9% of patients remained uninsured, 15.0% gained Medicaid, 12.4% gained other insurance, and 51.7% did not have a visit. The majority of patients had  $\geq$ 1 diagnosed health condition. The adjusted proportion of patients with high use ( $\geq$ 6 visits over 2 years) increased from pre-ACA to post-ACA among those who gained Medicaid (pre-ACA: 23%, post-ACA: 34%, P < .001) or gained other insurance (pre-ACA: 29%, post-ACA: 48%, P < .001), whereas the percentage fell slightly for those continuously uninsured.

**CONCLUSIONS** A significant percentage of CHC patients remained uninsured; many who remained uninsured had diagnosed health conditions, and one-half continued to have  $\geq 3$  visits to CHCs. CHCs continue to be essential providers for uninsured patients.

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#### INTRODUCTION

In 2010, the Patient Protection and Affordable Care Act (ACA) was enacted with the goal of expanding health insurance coverage to all US citizens and legal residents.¹ The ACA improved coverage via several mechanisms including Medicaid eligibility expansion, introduction of health insurance marketplaces, and a mandate for individuals to obtain coverage. Subsequently, the number of uninsured individuals dropped from 43 million in 2013 to 27 million in 2016.² Self-reported data suggest that those who remain uninsured post-ACA are disproportionally Hispanic, aged less than 35 years, and from low-income households.³ Affordability of health insurance plans and eligibility to qualify for Medicaid or tax credits are the most common barriers to gaining insurance.³

Community health centers (CHCs) provide services for many uninsured individuals; they are essential safety-net providers that serve nearly 28 million people yearly. A large proportion of patients seen at CHCs have low incomes, with 85% at or below 150% of the federal poverty level (FPL). Community health centers provide health care services by reducing barri-

ers to cost, accepting uninsured patients, and tailoring services for vulnerable populations (eg, homeless, non-English speakers).<sup>4</sup> The ACA augmented funding for CHCs for 5 years (through 2017), which was renewed in early 2018, allowing them to continue to provide care for the uninsured, assist insured patients with significant out-of-pocket expenses, and provide services not covered by health insurance.<sup>5,6</sup> Post-ACA, CHCs experienced an increase in both Medicaid-paid visits and privately insured visits. More than 6 million patients seen at CHCs across the nation, however, remain uninsured.<sup>4</sup>

With increasing demands from privately insured patients experiencing difficulties with out-of-pocket expenses<sup>5</sup> and from the growing numbers of Medicaid beneficiaries, CHCs report increased wait times for appointments,<sup>5</sup> which may affect access to care for patients who remain uninsured. Primary care use among CHC patients who remained uninsured post-ACA, however, is largely unknown. A recent survey of patients seen at CHCs found that those who were uninsured were more likely to report difficulty accessing care than insured patients, though it is unclear from these data if the barriers were more or less prevalent post-ACA because they did not compare these post-ACA findings to the pre-ACA period.<sup>11</sup>

In the present study, we followed a cohort of CHC patients who were uninsured before ACA enactment and remained uninsured or gained insurance post-ACA and used electronic health record (EHR) data to assess diagnosed health conditions, characterize how much and what type of ambulatory care was received, and compare patterns of ambulatory care use before and after ACA Medicaid expansion.

#### **METHODS**

#### **Data**

This study was approved by our institution's Institutional Review Board. We used EHR data from the Accelerating Data Value Across a National Community Health Center Network (ADVANCE) clinical data research network (CDRN) of the National Patient-Centered Clinical Research Network (PCORnet).<sup>12</sup> The ADVANCE CDRN is a unique community laboratory for research on underrepresented populations receiving care at CHCs. The study time period spanned 4 years; 2 years before the implementation of ACA insurance expansions (pre-ACA: January 1, 2012 to December 31, 2013) and 2 years after (post-ACA: January 1, 2014 to December 31, 2015). The study sample included all nonpregnant patients without insurance pre-ACA, aged 19 to 64 years during the study period, with ≥1 ambulatory visit pre-ACA to ≥1

of 300 primary care CHCs and who were included in their EHR system as of January 1, 2012 in 11 states that expanded Medicaid eligibility after ACA implementation (California, Hawaii, Maryland, Minnesota, Nevada, New Mexico, Ohio, Oregon, Rhode Island, Washington, and Wisconsin). We restricted the study to patients residing in expansion states because (1) a large number of CHC patients became eligible for Medicaid and would only have the option to apply in states that expanded, (2) unlike private insurance, Medicaid premiums and cost-sharing amounts, if charged, are capped, 13 allowing for more control over changes in health care use related to ACA Medicaid expansion, and (3) federal law requires that Medicaid provide coverage for specified services,14 allowing for comparability of services received. We excluded pregnant women because there is a Medicaid program that covers low-income pregnant women not otherwise eligible for Medicaid, and they have very different usage patterns and health care needs than nonpregnant women. We followed 138,246 patients who were uninsured at all visits before ACA Medicaid expansion (representing 28% of the patient population aged 19 to 64 years) and categorized them into 4 mutually exclusive post-ACA insurance coverage groups (described below).

#### Measures

#### Insurance Coverage

Electronic health record data contain information on payer types as well as billable codes for services performed at each ambulatory care visit. Because these data are used for billing purposes, they represent reliable information on insurance status and services received at each visit.<sup>15</sup> The mutually exclusive post-ACA insurance coverage groups<sup>16</sup> included the following:

- Continuously Uninsured (n = 28,834): all preperiod visits and all postperiod visits were uninsured.
- Gained Medicaid (n = 20,766): all preperiod visits were uninsured, and all postperiod visits were covered by Medicaid with the following exception: to allow for time to enroll in Medicaid, the first visit post-ACA could be uninsured (n = 3,052; 14.7% of the group).
- Gained Other Insurance (n = 17,171): all preperiod visits were uninsured, and during the post-ACA period, visits were covered by other insurance types (private: n = 3,690; other public: n = 232) or insurance patterns (had privately insured visit followed by uninsured visit[s]: n = 3,257; had Medicaid-insured visit followed by uninsured visit[s]: n = 5,834; other patterns: n = 4,158).

We also examined those who were uninsured pre-ACA and had no visits in the post-ACA period (No Post-ACA Period Ambulatory Care Visits group [n = 71,475]).

#### Ambulatory Care Use Outcomes

The numbers and types of CHC ambulatory care visits were determined using the primary Current Procedural Terminology code for each visit. Overall ambulatory care use included total visits (numbers of all billable encounters including primary care, preventive care, mental care, etc), primary care visits (all primary care visits), and receipt of preventive care services (nonproblem-focused encounters for general wellness and prevention). We computed visit rates by dividing the number of visits in a given interval (ie, pre- or post-ACA period) by the total number of adult patients seen at a clinic over the study period, interpreted as the average number of visits per patient per period. To assess the effect of ACA Medicaid expansion among high, medium, and low users, visits were categorized as 0 (for primary or preventive care only), 1 to 2, 3 to 5, and ≥6 visits over 2 years in both the pre- and post-ACA periods; we considered ≥6 visits high use. Visit types were considered to be primary care or preventive services. These categories were adapted from previous studies. 17,18 We collapsed the 6-to-10- and >10-visit categories from prior studies into 1 category of ≥6 visits for ease of interpretation and to have enough samples in the categories to reliably model this as an outcome.

#### Health Condition Outcomes

Clinical complexity was measured using the revised Charlson Comorbidity Index. This revised version of the index supplements the prior validated index as a predictor of costs of chronic disease for patients in primary care, with additional weights for mental and behavioral health conditions.<sup>19</sup>

Diagnosed health conditions were identified according to the International Classification of Diseases, Ninth or Tenth Revision codes on patients' problem lists or encounter diagnoses. We selected a subset of health conditions fitting the category of a preexisting condition on the basis of the Kaiser Family Foundation's list of declinable medical conditions; those that would have likely rendered the patient uninsurable before passage of the ACA.<sup>20</sup> These included human immunodeficiency virus infection/acquired immune deficiency syndrome; systemic lupus erythematosus; alcohol or drug abuse; mental disorders (eg, bipolar disorder); Alzheimer's disease/dementia; multiple sclerosis; rheumatoid arthritis, fibromyalgia, or other inflammatory joint disease; muscular dystrophy; cancer other than skin; severe obesity; cerebral palsy; congestive heart failure; paraplegia or paralysis; coronary artery disease; Crohn's disease or ulcerative colitis; Parkinson's disease; chronic obstructive pulmonary disease, emphysema, or asthma; diabetes mellitus; Pneumocystis pneumonia; epilepsy; hemophilia; sleep apnea; hepatitis; stroke; and

kidney disease/renal failure. We assessed the number of conditions in the pre-ACA period and newly diagnosed conditions in the post-ACA period.

#### Patient Characteristics

Patient characteristics included sex, age group (19-26, 27-44, 45-64 years), race/ethnicity (non-Hispanic white, non-Hispanic black, Hispanic, non-Hispanic other), preferred language (English, Spanish, other), FPL (<138%, >138%), and urban/rural clinic location.

## **Statistical Analyses**

We computed descriptive statistics to compare the demographic characteristics of patients in each insurance group. In addition, for each insurance cohort, we estimated the average number of diagnosed health conditions and the Charlson Comorbidity Index scores for the pre- and post-ACA periods.

To assess changes in patterns of ambulatory care use from pre-ACA to post-ACA, we analyzed numbers of visits in 2 ways as follows: (1) by treating the visit count as a discrete variable (eg, 1, 2, ...etc, visits per period) and (2) as an ordinal categorical variable (1-2, 3-5, and ≥6 visits per period). The first approach provides overall ambulatory care use rates over time by group, whereas the second approach provides insights into whether insurance groups have heterogeneous effects on whether pre-ACA high/medium/low users are maintaining similar usage breakdowns after ACA expansion. For the discrete visit outcome, we used a Poisson mixed-effects model. For the ordinal categorical visit outcome, we used an ordinal logistic mixed-effects model and estimated the adjusted predicted probability of categorical ambulatory care use (ie, having 1-2, 3-5 or ≥6 visits over 2 years) for each ACA period. For both models, we accounted for clustering of pre- and postperiod visits by patients and patients by clinics via the following 2 random effects: a random intercept at the CHC level and a random intercept at the patient level. The fixed-effects portion of the models included insurance group, an indicator for pre-ACA or post-ACA period, an interaction between insurance group and the period indicator, age, race/ethnicity, primary language, sex, FPL, urban/rural status, and Charlson Comorbidity Index score. Data management and analyses were conducted using R Version 3.5.0 (R Project for Statistical Computing) and Stata 15 (StataCorp LLC). Statistical significance was set at a type I error of 5%.

# **RESULTS**

Table 1 summarizes the demographic characteristics of patients stratified by post-ACA Medicaid expansion insurance. Among patients who were uninsured before

the ACA, 20.9% remained continuously uninsured, 15.0% gained Medicaid, 12.4% gained other insurance, and 51.7% did not have an ambulatory care visit during the 2-year post-ACA period. Those who were continuously uninsured were more likely to be aged 27 to 44 years, Hispanic, and speak Spanish as their preferred language compared to the other insurance groups. Patients who gained Medicaid after enactment of the ACA were more likely to be aged 45 to 64 years, non-Hispanic white, and to speak English as their preferred language. Those with no postperiod ambulatory care visits were more likely to be aged 19 to 26 years and male compared to the other insurance groups. Among patients who gained other insurance or had inconsistent coverage patterns, a large proportion were aged 45 to

64 years, female, Hispanic, and had Spanish as their preferred language compared to the other insurance groups. Of the 4 post-ACA insurance groups, those who gained other insurance had the greatest share of patients with incomes >138% FPL. Lastly, more than 60% of patients in all 4 post-ACA insurance groups had incomes ≤138% FPL, the cut-point for Medicaid eligibility, and most received care in urban clinics.

Regarding health status, patients who gained Medicaid or gained other insurance had greater clinical complexity (greater Charlson Comorbidity Index scores) than those continuously uninsured or those who did not have postperiod ambulatory care visits (Table 2). Among patients with post-ACA visits, the Charlson Comorbidity Index score remained higher

Table 1. Characteristics of the Community Health Center Patients Who Were Uninsured Before the ACA, Stratified by Insurance Group (N = 138,246)

	Continuously Uninsured <sup>a</sup> (n = 28,834 [20.9%])	Gained Medicaid <sup>b</sup> (n = 20,766 [15.0%])	Gained Other Insurance <sup>c</sup> (n = 17,171 [12.4%])	No Post-ACA Period Ambulatory Care Visits <sup>d</sup> (n = 71,475 [51.7%])
Sex, No. (%)				
Female	15,607 (54.1)	10,694 (51.5)	9,958 (58.0)	33,128 (46.3)
Male	13,227 (45.9)	10,072 (48.5)	7,213 (42.0)	38,347 (53.7)
Age during study period, No. (%), y				
19-26	4,890 (17.0)	3,279 (15.8)	2,277 (13.3)	18,301 (25.6)
27-44	15,303 (53.1)	8,232 (39.6)	6,937 (40.4)	32,217 (45.1)
45-64	8,641 (30.0)	9,255 (44.6)	7,957 (46.3)	20,957 (29.3)
Race/ethnicity, No. (%)				
Non-Hispanic white	8,706 (30.2)	10,596 (51.0)	6,984 (40.7)	31,383 (43.9)
Hispanic	16,288 (56.5)	5,867 (28.2)	6,808 (39.6)	22,516 (31.5)
Non-Hispanic black	2,236 (7.8)	2,693 (13.0)	2,395 (13.9)	10,224 (14.3)
Non-Hispanic other	608 (2.1)	918 (4.4)	513 (3.0)	2,637 (3.7)
Missing	996 (3.5)	692 (3.3)	471 (2.7)	4,715 (6.6)
Preferred language, No. (%)				
English	14,487 (50.2)	16,710 (80.5)	12,036 (70.1)	54,886 (76.8)
Spanish	13,512 (46.9)	3,124 (15.0)	4,653 (27.1)	12,728 (17.8)
Other	505 (1.8)	842 (4.1)	399 (2.3)	2,223 (3.1)
Missing	330 (1.1)	90 (0.4)	83 (0.5)	1,638 (2.3)
Federal poverty level, No. (%)				
≤138%	18,780 (65.1)	17,034 (82.0)	10,978 (63.9)	50,761 (71.0)
>138%	4,608 (16.0)	2,085 (10.0)	3,861 (22.5)	9,469 (13.2)
Missing	5,446 (18.9)	1,647 (7.9)	2,332 (13.6)	11,245 (15.7)
Clinic location, No. (%)				
Rural	1,736 (6.0)	1,983 (9.5)	2,304 (13.4)	6,000 (8.4)
Urban	27,098 (94.0)	18,783 (90.5)	14,867 (86.6)	65,475 (91.6)

ACA = Patient Protection and Affordable Care Act.

Notes: Pre-ACA = January 1, 2012 to December 31, 2013; Post-ACA = January 1, 2014 to December 31, 2015. Visits refer to ambulatory care only. Pairwise insurance group differences for Continuously Uninsured vs Gained Medicaid, Continuously Uninsured vs Gained Other Insurance, and Continuously Uninsured vs No Post-ACA Period Ambulatory Care Visits were statistically significant (P < .05).

<sup>&</sup>lt;sup>a</sup> All preperiod visits were uninsured, and all postperiod visits were uninsured.

<sup>&</sup>lt;sup>b</sup> All preperiod visits were uninsured, and all postperiod visits were covered by Medicaid with the following exception: to allow for time to enroll in Medicaid, the first visit post-ACA could be uninsured.

<sup>6</sup> All preperiod visits were uninsured, and during the post-ACA period, visits were covered by other insurance types or insurance patterns (churning)

<sup>&</sup>lt;sup>d</sup> All preperiod visits were uninsured, and there were no visits during the post-ACA period.

for patients who gained Medicaid or other insurance compared to those who were continuously uninsured. More than 50% of the patients with postperiod visits had ≥1 diagnosed health condition, that is, health conditions on the list of preexisting conditions often used by insurers pre-ACA to deny coverage, in the pre-ACA period. In the post-ACA period, those who gained Medicaid or other insurance had a diagnosis of, on average, 1 additional condition. Those with no ambulatory care visits in the post-ACA period had the fewest average number of diagnosed health conditions. Importantly, by the end of the study period, excluding those with no postperiod ambulatory care visits, all groups averaged ≥2 diagnosed health conditions.

## **Ambulatory Care Use**

Table 3 summarizes primary and preventive ambulatory care usage patterns pre- and post-ACA by insurance group. The unadjusted overall visit rate before the ACA was similar between those continuously insured and those who gained Medicaid or other insurance and was lowest among patients who did not have a post-ACA visit. Post-ACA, the unadjusted overall visit rate among those who gained Medicaid or other insurance increased significantly, whereas the visit rate decreased among those continuously uninsured (see

Supplemental Appendix 1, http://www.annfammed.org/ content/17/4/336/suppl/DC1 for full model results of adjusted visit rates). Less than 25% of patients with no postperiod visit had ≥3 visits in the 2 years before ACA initiation compared to more than 50% of patients in the other 3 groups (continuously uninsured, gained Medicaid, or gained other insurance). During the post-ACA period, those who gained Medicaid or other insurance had greater usage (≥6 visits) relative to the continuously uninsured group. Nonetheless, 50% of those who were continuously uninsured had ≥3 visits during the post-ACA period, and 22% had ≥6 visits. As shown in Table 3, most of these visits were primary care visits. More than 80% of uninsured patients in the pre-ACA period had no preventive care visits. In the post-ACA period, there was a drop in the proportion of preventive care visits among those who were continuously uninsured (pre-ACA = 16.0% and post-ACA = 13.9%). In contrast, those who gained Medicaid insurance (pre-ACA = 10.9% and post-ACA = 18.5%) or other insurance (pre-ACA = 14.5% and post-ACA = 24.9%) showed significant increases in preventive care visits post-ACA. All within- (pre- vs post-ACA) and between-group differences were significant (P < .05).

We assessed whether patients who gained Medicaid or other insurance were more (or less) likely to increase

Table 2. Pre- and Post-ACA Diagnosed Health Conditions and Clinical Complexity of Community Health Center Patients Who Were Uninsured in the Pre-ACA Period, Stratified by Insurance Group (N = 138,246)

	Continuously Uninsured <sup>a</sup> (n = 28,834)	Gained Medicaid <sup>b</sup> (n = 20,766)	Gained Other Insurance <sup>c</sup> (n = 17,171)	No Post-ACA Period Ambulatory Care Visits <sup>d</sup> (n = 71,475)
Diagnosed health conditions				
Pre-ACA period ≥1 condition, % of patients	55.5	64.2	61.9	39.9
No. of preperiod diagnoses, mean (SD)	1.4 (1.1)	1.5 (1.2)	1.4 (1.2)	1.5 (1.0)
No. of postperiod new diagnoses, mean (SD)	2.0 (1.2)	2.6 (1.6)	2.5 (1.5)	
Pre/post change, mean	+0.6 <sup>Ref</sup>	+1.1e	+1.1e	
Charlson Comorbidity Index score				
Pre-ACA period ≥1 score, % of patients	47.3	59.1	58.9	34.3
Pre-ACA period, mean (SD)	1.3 (1.9)	2.1 (2.3)	1.8 (2.2)	1.1 (1.8)
Post-ACA period, mean (SD)	1.6 (2.1)	2.9 (2.6)	2.5 (2.6)	
Pre/post change, mean	+0.3 <sup>Ref</sup>	+0.8e	+0.7e	

ACA = Patient Protection and Affordable Care Act; Ref = reference group.

Notes: Pre-ACA = January 1, 2012 to December 31, 2013; Post-ACA = January 1, 2014 to December 31, 2015. Visits refer to ambulatory care only. Preexisting conditions were identified by *International Classification of Diseases*, *Ninth* or *Tenth Revision* codes on patients' problem lists or encounter diagnoses. Preexisting conditions included human immunodeficiency virus infection/acquired immune deficiency syndrome; systemic lupus erythematosus; alcohol or drug abuse; mental disorders; Alzheimer's disease/dementia; multiple sclerosis; rheumatoid arthritis, fibromyalgia, or other inflammatory joint disease; muscular dystrophy; cancer other than skin; severe obesity; cerebral palsy; congestive heart failure; paraplegia or paralysis; coronary artery disease; Crohn's disease or ulcerative colitis; Parkinson's disease; chronic obstructive pulmonary disease, emphysema, or asthma; diabetes mellitus; *Pneumocystis* pneumonia; epilepsy; hemophilia; sleep apnea; hepatitis; stroke; and kidney disease/renal failure. Pairwise insurance-group differences between Continuously Uninsured vs Gained Medicaid, Continuously Uninsured vs Gained Other Insurance, and Continuously Uninsured vs No Post-ACA Period Ambulatory Care Visits were statistically significant (*P* < .05) for pre-ACA period ≥1 condition/score.

<sup>&</sup>lt;sup>a</sup> All preperiod visits were uninsured, and all postperiod visits were uninsured.

<sup>&</sup>lt;sup>b</sup> All preperiod visits were uninsured, and all postperiod visits were covered by Medicaid with the following exception: to allow for time to enroll in Medicaid, the first visit post-ACA could be uninsured.

c All preperiod visits were uninsured, and during the post-ACA period, visits were covered by other insurance types or insurance patterns (churning).

 $<sup>^{\</sup>rm d}$  All preperiod visits were uninsured, and there were no visits during the post-ACA period.

 $<sup>^{\</sup>mathrm{e}}$  Statistically significant (P < .05) interaction terms between insurance groups by time period using a Poisson regression model.

their visit frequency after implementation of the ACA compared to those who remained uninsured, while controlling for important confounders. Figure 1 shows

the ordinal logistic mixed-effects regression predicted probabilities of visit frequency (1-2, 3-5, or ≥6 visits) in the pre- and post-ACA periods by insurance group (see

Table 3. Percentage of Ambulatory Primary and Preventive Care Visits Stratified by Insurance Group and ACA Period

	Continuously Uninsured <sup>a</sup> (n = 28,834)	Gained Medicaid <sup>b</sup> (n = 20,766)	Gained Other Insurance <sup>c</sup> (n = 17,171)	No Post-ACA Period Ambulatory Care Visits <sup>d</sup> (n = 71,475)
Overall ambulatory care visit rates per patient per period				
Pre-ACA period, rate	4.64	4.57	5.47	2.18
Post-ACA period, rate	4.00	6.29	7.59	
Pre/post rate change	$-0.64^{Ref}$	1.72 <sup>e</sup>	2.12 <sup>e</sup>	
Overall ambulatory care visits, No. (%)				
Pre-ACA period				
0				
1-2	12,150 (42.1)	9,579 (46.1)	6,603 (38.5)	54,450 (76.2)
3-5	8,998 (31.2)	6,123 (29.5)	5,030 (29.3)	12,462 (17.4)
≥6	7,686 (26.7)	5,064 (24.4)	5,538 (32.3)	4,563 (6.4)
Post-ACA period				
0				
1-2	14,298 (49.6)	7,009 (33.8)	3,177 (18.5)	•••
3-5	8,195 (28.4)	6,180 (29.8)	5,475 (31.9)	•••
≥6	6,341 (22.0)	7,577 (36.5)	8,519 (49.6)	•••
Primary care visits, No. (%)	, ,	, ,	, ,	
Pre-ACA period				
0	2,310 (8.0)	901 (4.3)	975 (5.7)	12,631 (17.7)
1-2	12,406 (43.0)	9,681 (46.6)	6,646 (38.7)	45,693 (63.9)
3-5	8,722 (30.2)	6,153 (29.6)	5,232 (30.5)	10,144 (14.2)
≥6	5,396 (18.7)	4,031 (19.4)	4,318 (25.1)	3,007 (4.2)
Post-ACA period	,	,	,	, ,
0	2,595 (9.0)	462 (2.2)	364 (2.1)	
1-2	14,210 (49.3)	7,297 (35.1)	3,858 (22.5)	
3-5	7,758 (26.9)	6,393 (30.8)	5,989 (34.9)	
≥6	4,271 (14.8)	6,614 (31.9)	6,960 (40.5)	•••
Preventive care visits, No. (%)	, ,	, , ,	, ,	
Pre-ACA period				
0	24,228 (84.0)	18,508 (89.1)	14,696 (85.6)	66,499 (93.0)
1-2	4,590 (15.9)	2,254 (10.9)	2,465 (14.4)	4,971 (7.0)
3-5	16 (0.1)	4 (0)	10 (0.1)	5 (0)
Post-ACA period	- (- /	(-)	- (- /	- (-)
0	24,839 (86.1)	16,942 (81.6)	12,883 (75.0)	
1-2	3,971 (13.8)	3,792 (18.3)	4,232 (24.6)	
3-5	24 (0.1)	32 (0.2)	56 (0.3)	

ACA = Patient Protection and Affordable Care Act; Ref = reference group.

Notes: Pre-ACA = January 1, 2012 to December 31, 2013; Post-ACA = January 1, 2014 to December 31, 2015.

Visits refer to ambulatory care only.

Overall ambulatory care use includes all billable encounters. Primary care Current Procedural Terminology codes: 99201-99205, 99212-99215, 99241-99245, 99381-99387, 99391-99397. Preventive care Current Procedural Terminology codes: 99385-99387, 99395-99397.

Pairwise insurance-group differences between Continuously Uninsured vs Gained Medicaid, Continuously Uninsured vs Gained Other Insurance, and Continuously Uninsured vs No Post-ACA Period Ambulatory Care Visits were statistically significant for overall, primary care, and preventive care visits (*P* <.05).

<sup>&</sup>lt;sup>a</sup> All preperiod visits were uninsured, and all postperiod visits were uninsured.

<sup>&</sup>lt;sup>b</sup> All preperiod visits were uninsured, and all postperiod visits were covered by Medicaid with the following exception: to allow for time to enroll in Medicaid, the first visit post-ACA could be uninsured.

<sup>&</sup>lt;sup>c</sup> All preperiod visits were uninsured, and during the post-ACA period, visits were covered by other insurance types or insurance patterns (churning).

 $<sup>^{\</sup>rm d}$  All preperiod visits were uninsured, and there were no visits during the post-ACA period.

 $<sup>^{\</sup>rm e}$  Statistically significant (P < .05) interaction terms between insurance groups by time period using a Poisson regression model.

Continuously Uninsured **Gained Medicaid Gained Other Insurance** 3-5 -≥6 3-5 **—** 3-5 **—** ≥6 1.0 1.0 1.0 0.9 0.9 0.9 0.8 0.8 0.8 Probability of Visit Category Probability of Visit Category Probability of Visit Category 0.7 0.7 0.7 0.6 0.6 0.6 0.5 0.5 0.5 0.4 0.4 0.4 0.3 0.3 0.3 0.2 0.2 0.2 0.1 0.1 0.1

Figure 1. Predicted probabilities of categorizing to 1 of 3 post-ACA visit levels (1-2, 3-5, ≥6 overall ambulatory care visits per period) by insurance group and period.

ACA = Patient Protection and Affordable Care Act.

Pre-ACA

0.0

Notes: Pre-ACA = January 1, 2012 to December 31, 2013; Post-ACA = January 1, 2014 to December 31, 2015.

0.0

Visits refer to overall ambulatory care use, which includes all billable encounters.

Post-ACA

Continuously Uninsured: All preperiod visits were uninsured, and all postperiod visits were uninsured.

Gained Medicaid: All preperiod visits were uninsured, and all postperiod visits were covered by Medicaid with the following exception: to allow for time to enroll in Medicaid, the first visit post-ACA could be uninsured.

Gained Other Insurance: All preperiod visits were uninsured, and during the post-ACA period, visits were covered by other insurance types or insurance patterns (churning).

Pre-ACA

Post-ACA

Pre/post changes in the predicted probabilities were significantly different for each insurance group (*P* < .05) after adjusting for age, sex, language, race/ethnicity, federal poverty level, clinic location, and Charlson Comorbidity Index score (see Supplemental Appendix 2, http://www.annfammed.org/content/17/4/336/suppl/DC1 for full model results).

Supplemental Appendix 2, http://www.annfammed. org/content/17/4/336/suppl/DC1 for full model results). These results show that among those who remained uninsured, the probability of having 1 to 2 visits increased significantly from pre-ACA to post-ACA (47% to 54%, P < .001), whereas it decreased for those who gained Medicaid (pre-ACA: 48%, post-ACA: 35%, P < .001) or gained other insurance (pre-ACA: 41%, post-ACA: 23%, P < .001). Among patients who gained any insurance, there was a significant increase in the probability of having  $\ge 6$  visits (gained Medicaid [pre-ACA: 23%, post-ACA: 34%, P < .001], gained other insurance [pre-ACA: 29%, post-ACA: 48%, P < .001]). This pattern, however, was not observed among patients who remained continuously uninsured.

## **DISCUSSION**

After ACA Medicaid expansion, a sizable proportion of established patients seen at Medicaid expansion state CHCs remained uninsured. As part of ACA reform, many CHCs received funding from the Health Resources and Services Administration,

which was aimed at providing assistance, such as help with applying for Medicaid coverage, for patients without insurance. Those who remain uninsured at CHCs appear to be unable to take advantage of these services or the increased insurance opportunities provided by the ACA. In the present study, one-half of those patients who remained continuously uninsured were Hispanic and may not be eligible to participate in the Medicaid program, which is restricted to US citizens and lawful immigrants. In addition, many uninsured patients are unaware or do not understand the complex eligibility rules for Medicaid, enrollment periods for marketplace coverage, and/or definitions of deductibles, premiums, and benefits covered.<sup>21-23</sup> The recent removal of the individual mandate penalty and the shortening of the enrollment time for marketplace insurance is expected to increase the numbers of uninsured. Additional funding to support CHCs will be needed for them to continue to provide care for increasing numbers of uninsured patients.

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Pre-ACA

Post-ACA

Although prior studies have shown that the ACA improved access to health insurance and decreased uninsurance rates, <sup>6-10</sup> none have examined changes in

ambulatory care use among those who remained uninsured, especially among high-use CHC patients. The present study highlights the fact that a large share of patients who remained uninsured had  $\geq 3$  primary care visits during the 2 years after ACA Medicaid expansion and that 1 in 5 patients who remained uninsured had  $\geq 6$  overall ambulatory care visits. The majority of those who remained uninsured had a diagnosed health condition requiring continuous care for management and to avoid disease complications.

From the pre-ACA to the post-ACA period, a greater percentage of newly insured patients had high use (≥6 visits), whereas a smaller percentage of continuously uninsured patients had ≥6 visits. The most likely explanation for this finding is that previously uninsured patients who gained Medicaid or other insurance had unmet health care needs requiring more CHC visits to address their needs. Prior studies have shown that when CHC patients have health insurance, they have more visits and can access more services. <sup>24</sup> This result could also be a statistical phenomenon of regression to the mean. Future research is needed to further investigate and explain this finding.

We also found an increase in the proportion of patients with preventive care visits in the post-ACA period versus the pre-ACA period among those who gained coverage via Medicaid or other insurance but not among those who remained uninsured. This could be explained by the ACA provisions that required all payers to provide full coverage for many preventive screenings. Thus, those who gained insurance could more easily access these preventive care services in the post-ACA period, whereas patients who remained uninsured continued to face barriers, especially with respect to preventive services not provided at most CHC sites (eg, mammograms, colonoscopies).

Approximately one-half of patients who were uninsured pre-ACA did not have ambulatory care visits in the 2-year post-ACA period. Although our data cannot determine whether these patients received care outside of CHCs, these patients had fewer documented health conditions and may not have needed care during the post-ACA period. This number is comparable to that of a previous study reporting that at least 36% of established CHC patients did not have a visit within a 2-year period in the pre-ACA era. 16 It is possible that these patients remained uninsured, gained insurance and sought care elsewhere, or may have chosen not to seek care due to myriad factors known to be barriers to health care use. However, because most of these patients (71%) had an FPL ≤138% in the present study, it is likely that many remained uninsured and/or did not seek care due to affordability. Future research involving mixedmethods approaches should be undertaken to understand the complex barriers encountered by patients when choosing and accessing ambulatory care.

The present study has several limitations. First, by using EHR data from CHCs, we did not report on care received elsewhere. Prior studies have shown, however, that CHCs were more likely than other primary care clinicians to accept patients with Medicaid<sup>25</sup>; therefore, it is unlikely that the patients in the present study received a significant amount of ambulatory care outside of CHCs. Second, for patients with no postperiod visits, we do not know if individuals had insurance and/ or received care outside of CHCs. We suspect many remained uninsured, and consequently the number of those continuously uninsured in the present study was likely underestimated. In addition, our data do not provide information regarding access barriers (eg, transportation, CHC resources, appointment availability) that may have affected patients' ability to seek care beyond health insurance coverage. Third, although we could identify the care received by uninsured patients, we could not determine if recommended ambulatory care was delayed or if all needed care was received, both of which might have affected the frequency of visits. Fourth, analyses were based on data from CHCs in 11 states that expanded Medicaid eligibility and may not be generalizable to all US states or patient populations.

## CONCLUSION

The results of the present study showed that a large proportion of CHC patients gained insurance coverage, yet many did not benefit from the ACA insurance expansions, suggesting that the ACA did a good job extending coverage but did not provide coverage for all as it was intended to do. With the recent proposed changes to the ACA (eg, alteration of the preexisting condition provision and/or Medicaid eligibility or work requirement), more patients are at risk of becoming uninsured once again. These potential revisions to the ACA could greatly affect CHCs' ability to serve socioeconomically disadvantaged patient populations. Rather than limiting insurance options and coverage, policy makers could focus on understanding and removing the remaining barriers to access to care and simplifying enrollment eligibility. CHCs provide highquality care at reduced cost, and policy makers could learn to promote access to care for all and reduce overall health care expenditures by CHCs.

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**Key words:** medically uninsured; Patient Protection and Affordable Care Act; Medicaid; health care delivery; access to health care; preexisting condition; primary health care

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