In this issue of the Annals of Family Medicine

Physician Perspectives on Hearing Loss Screening 388
Integration of an electronic prompt to screen for unidentified and unaddressed hearing loss varied by physician buy-in and beliefs, prioritization, and existing workflows.

Socioeconomic Disparities and Cancer Screening in Women 396
Breast and colorectal cancer screening disparities decreased following the introduction of national quality indicators.

COVID-19 PPE in the Home 405
This work describes a protocol and the process undertaken to develop it on how to safely don and doff PPE when undertaking a home visit to a patient with confirmed or suspected COVID-19, or other febrile respiratory illness.

Primary Care 2.0: Team Development and Burnout 411
Stanford’s Primary Care 2.0 model of enhanced team-based care demonstrates team development as a key to protect against burnout, but that transformation to team-based care cannot be a one-time effort & requires ongoing institutional commitment.

Artificial Intelligence in Pre-Visit Planning 419
Pre-visit planning in ambulatory care is a widely varying practice driven primarily by local process needs and requiring human effort, but which may benefit from rigorously evaluated technology solutions.

Financial Incentives for Medical Assistants 427
Whereas performance-based financial incentives have historically been directed towards physicians, a mixed-methods evaluation suggests a financial incentive directed towards medical assistants could improve population health quality measures.

Voice Assistants and Cancer Screening 447
This study compared how 4 widely used voice assistants (Amazon Alexa, Apple Siri, Google Assistant, and Microsoft Cortana) respond to questions about cancer screening.

Clinical Features to Diagnose Pediatric UTIs 437
This meta-analysis shows that changes in urine appearance are useful as a red flag, whereas only circumcision and stridor are useful for ruling out urinary tract infections in children.

Shared Language for Shared Work in Population Health 450
The authors propose a lexicon of common terms used in population health work to help people move forward together with less confusion, ambiguity, and conflict.

Defining the “New Normal” in Primary Care 457
The COVID-19 pandemic has created an important opportunity for clinicians, researchers, and policy makers to redefine standards of care, when, and how patients access care.

Mourning My Patient 460
A story of a special relationship with an elderly patient at the end of the patient’s life.

The Asylum Crisis at the US-Mexico Border 463
Reflecting on patient stories at the US-Mexican border, the author describes the role family physicians should have in advocating for patients seeking asylum.

Telehealth Nutrition Program Group Visits 466
COVID-19 required a transition from in-person to virtual team meetings for a mindful-eating and nutrition program.