

handovers between clinicians. Examples of metrics include the number of out-of-office hours per week spent in the EHR (used in Meltzer et al study³) and number of electronic referrals with complete resumes/medical records. In time, best practice goals for these metrics can be determined and linked to reimbursement and other rewards to accelerate achievement of the above benefits to clinicians, patients, and the health system.



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