# Informed Decision Making Changes Test Preferences for Colorectal Cancer Screening in a Diverse Population

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# ABSTRACT

**PURPOSE** We wanted to better understand patient preferences and decision making about options for colorectal cancer screening. Consistency in patient preferences could improve patient-clinician communication about tests by simplifying and focusing discussions.

**METHODS** In a cross-sectional sample of primary care patients, cognitive ranking tasks were used to estimate patient preferences for fecal occult blood testing, flexible sigmoidoscopy, colonoscopy, and double-contrast barium enema before and after consideration of 13 test attributes, such as accuracy and scientific evidence. Patients also ranked the 13 test attributes and attribute descriptions in terms of importance. Friedman's nonparametric test was used to measure overall discrimination among items, and the average Pearson correlation coefficient ( $\bar{r}$ ) among participants was used to measure the degree of consistency in choices.

**RESULTS** Participants (n = 168) averaged 62.1 years of age, and 64.3% were of minority racial ethnicity. For test-specific attributes, preferences were for high test accuracy ( $\bar{r} = 0.63$ , P < .001), amount of colon examined ( $\bar{r} = 0.64$ , P < .001), strong scientific evidence for efficacy ( $\bar{r} = 0.59$ , P < .001), minimum discomfort ( $\bar{r} = 0.50$ , P < .001), and low risk of complications ( $\bar{r} = 0.38$ , P < .001). When all 13 attributes were considered together, agreement dropped ( $\bar{r} = 0.13$ , P < .001), but attributes considered most important for decision making were test accuracy, scientific evidence for efficacy, amount of colon examined, and need for sedation. Test preferences showed moderate agreement ( $\bar{r} = 0.20$ , P < .001), and choices were fairly consistent before and after exposure to test-specific attributes ( $\kappa = 0.17$ , P = .007). Initially the modal choice was fecal occult blood testing (59%); however, after exposure to test specific attributes, the modal choice was colonoscopy (54%).

**CONCLUSION** Participants were clear about the attributes that they prefer, but no single test has those attributes. Preferences were varied across participants and were not predictable; clinicians should discuss the full range of recommended tests for colorectal cancer with all patients.

Ann Fam Med 2010;8:141-150. doi:10.1370/afm.1054.

# **INTRODUCTION**

olorectal cancer is the second leading cause of cancer-related deaths in the United States,<sup>1</sup> with an estimated 148,810 new cases and 49,960 deaths in 2008.<sup>2</sup> Professional organizations have widely endorsed screening for colorectal cancer<sup>3-5</sup> because of evidence of its effectiveness<sup>6-11</sup> and because screening could prevent 18,800 deaths per year.<sup>12</sup> Screening remains underutilized,<sup>13-18</sup> however, with the lowest rates in African Americans and Hispanics.<sup>19-22</sup>

Discussing colorectal cancer screening is challenging because multiple tests are recommended for screening, the tests are quite different and

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Conflicts of interest: none reported

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complex, patients lack familiarity with them, physicians have limited time to explain all the tests, and physicians have misconceptions about patient preferences regarding the tests and their attributes.<sup>23-26</sup> These problems have further been compounded by the continuing evolution of guidelines for colorectal cancer screening.<sup>3,4</sup> Authoritative guidelines emphasize a shared decision-making approach between the patient and physician in selecting a test.<sup>3,4,27</sup> Although better patient-clinician communication about colorectal cancer screening offers an opportunity to improve screening rates,<sup>28-30</sup> to improve rates productively, more information is needed about how patients make screening decisions.

Although previous studies have examined patient preferences,<sup>25,31-38</sup> more information is needed about the specific attributes of tests that patients prefer. These attributes inform patients choices when a range of options are discussed. This information is of particular importance for minority groups, because they have a higher than average incidence of colorectal cancer and mortality<sup>1</sup> and lower rates of screening.<sup>20,21</sup> Furthermore, a demonstrated consistency in patient preferences could improve patient-physician communication about tests by simplifying and focusing the broad array of information available.

The purpose of this study, therefore, was to describe patient test preferences and to identify test attributes that are important in the decision making of diverse patients when 4 recommended colorectal cancer test options are considered together. We used a series of cognitive tasks to better understand the relative importance of test attributes and to examine whether the ranking was consistent across participants and within demographic subgroups. This information could improve physician-patient discussions about screening options and enhance compliance with screening.

### **METHODS**

In this study, we used data collection techniques that are more typically used in the cognitive sciences and in marketing research. We used detailed, cumulative tasks to explore participants' relative preferences for screening tests for colorectal cancer and their attributes. Because the array of attributes is large and complex, we used a systematic comparative design to estimate patient preferences and to provide an increasing familiarity with the array of attributes.<sup>39</sup> The purpose was to discover the relative importance of the attributes and desirability of tests when participants chose a screening test and to identify whether choices were consistent among participants or subgroups of participants.

#### **Setting and Participants**

We recruited a cross-sectional sample from a diverse university-based family practice clinic. Inclusion criteria were patients aged 50 years and older of African American, Hispanic, or non-Hispanic white race/ethnicity attending the clinic for a scheduled appointment. We aimed to recruit approximately equal numbers of participants from each racial/ethnic group and sex. Exclusion criteria were a history of malignancy or any advanced medical condition that compromised cognitive ability. The project was approved by the University of Texas Medical Branch Institutional Review Board.

#### Materials

We developed a short description for the fecal occult blood test (FOBT), flexible sigmoidoscopy (FS), doublecontrast barium enema (DCBE), and colonoscopy. We then identified the following 13 potentially important test attributes from the literature<sup>25,36,37,40,41</sup>: test accuracy, amount of colon examined by the test, complications associated with the test, likely out-of-pocket cost for the test, discomfort that may be associated with the test, frequency with which the test is recommended, place of service and the type of clinician performing the test, level of scientific evidence available to support the test, whether there is a need for further testing if the test is positive, whether sedation is needed, type of preparation needed for the test, amount of time the test takes, and the patient's responsibilities for completing the test. We then developed an attribute description for these 13 attributes for each of the 4 tests based on our clinic processes and on findings from literature review.<sup>36,42-45</sup> For instance, the attribute of accuracy had the following test-specific attribute description: "A. This test can find 24 to 50 of 100 cancers or advanced growths." "B. This test can find 95 of 100 cancers or advanced growths." "C. This test can find 70 to 80 of 100 cancers or advanced growths." "D. This test can find 40 to 50 of 100 cancers or advanced growths." The attribute descriptions did not list the test name, but A = FOBT, B = colonoscopy, C = FS, and D = DCBE. Finally, long descriptions of each test were created by combining all 13 attribute descriptions for that test.

Descriptions were refined with pilot testing on 5 participants from each racial/ethnic group; we checked for comprehension of the descriptions and approved the procedure for ranking the tasks.

#### Procedure

A trained interviewer identified potentially eligible patients arriving at the clinic for scheduled office visits. We assumed that patients make office visits at random, so they were approached consecutively until sample



sizes were reached for each sex and racial/ethnic subgroup. After eligibility was determined, the trained interviewer obtained informed consent. Participants were interviewed in a private room for about 45 minutes, during which time the interviewer collected information on sociodemographic characteristics, screening history with any of the tests, family history of colorectal cancer, and the preference data.

In prior work we discovered that patients found it cognitively challenging to process detailed colorectal cancer test information, because they lacked familiarity with the tests and the information is complex.<sup>37</sup> We therefore decided on a cumulative exposure approach, using a series of cognitive tasks to collect participants' preference data. This approach served to familiarize participants with the test attributes before they indicated their preference. First, participants ranked 4 short descriptions of the screening tests in order of their preference. Second, participants considered each attribute and ranked the attribute descriptions for the 4 tests from 1 to 4 in terms of their importance until all 13 sets of attribute descriptions had been ranked. Ranking the attribute descriptions also served to familiarize participants with the detailed descriptive information. Third, participants ranked the 13 attributes. For this task, they were given a "feeling thermometer" calibrated from 0 to 100 and were asked to place cards on which the 13 attributes were described, along with the thermometer, in order of their importance. Fourth, participants were asked to rank the screening tests in terms of their preference a second time by considering the short description plus the 13 attributes. Tests were compared with paired comparisons, and responses were summed across pairs to produce a rank-ordering for each participant.

#### Analysis

We used univariate descriptive statistics to describe sample demographic characteristics.<sup>46</sup> Preference rankings for the 4 tests using the short descriptions, the 13 sets of attribute descriptions for each test, the 13 attributes, and the 4 tests using the long test descriptions were analyzed for consistency across participants. A reliability analysis on the participants (rather than items) for each ranking task, based on the consistency or agreement (the average correlation coefficient) among participants on their preferences, provided a measure of the reliability of the aggregated ranks across participants.<sup>47-49</sup> The analysis focused on consistency in the set of ranks provided by the participants and not on the single ranks assigned to any one attribute or test. The average Pearson correlation coefficient calculated between all possible pairs of par-directly related to the degree to which the aggregated

ranks may reflect shared group values or beliefs independent of sample size.<sup>47</sup> Friedman's nonparametric inferential test provided the probability level for the discrimination among items. These 2 measures are linked: when agreement is high among participants, the preference for items is distinct. When agreement is low or nonexistent, items do not indicate a clear preference and, in the aggregate, appear to be preferred equally. For analysis, items were ranked from 1 to the number of items in the task. Similar to interrater agreement analysis, a  $\kappa$  statistic was used to measure agreement between the initial and final ranking tasks.<sup>51</sup>

Sample size is a function of variation. When examining an array of ranks, sample size is a function of the agreement among participants and the desired level of validity of the aggregated responses. The sample size estimate comes directly from the Spearman-Brown prophesy formula.<sup>48,49</sup> Validity of the aggregated responses (the correlation, *R*, between the vector of aggregated responses and the true vector of preferences) is the square-root of the reliability coefficient,<sup>49</sup> and is a function of the number of people rating items (*n*) and the average interperson correlation coefficient  $(\bar{r})^{48}$ :  $n = [R_2(1-\bar{r})]/[\bar{r}(1-R_2)]$ . Assuming a moderate level of agreement (an average correlation coefficient between participants' response profiles of  $\bar{r} = 0.25$  or greater) and high validity (the aggregated responses correlate with the true ordering of items at R = 0.95 or higher), the minimum sample size needed per group is 28. We over-sampled participants to make subgroup comparisons.

#### RESULTS

Of 495 eligible patients approached, 339 (68%) agreed to participate. Of those agreeing, 179 (53%) completed the cognitive tasks; the remainder were not able to commit the minimum of 1 hour required to complete the tasks. Five interviews were used for pilot testing and 6 were incomplete, leaving a total of 168 participants for analysis. Because fewer than anticipated Hispanic patients visited the clinic during the study period, we recruited fewer than we hoped; however, our sample size calculations showed the number to be more than sufficient for adequate power. There were no differences in the sex, age, or racial/ethnic composition between the participants and nonparticipants (P > .05). The participants' average age was 62.1 years (range 50 to 79 years), and they were approximately equally divided by race/ethnicity (Table 1).

#### **Test Attribute Preferences**

Preference rankings of the attribute descriptions indicated clear and strong preferences for some attributes

Characteristic	%	No.
Race/ethnicity		
White	35.7	60
Black	35.7	60
Hispanic	28.6	48
Sex, male	48.2	81
Education		
Less than high school	10.7	18
High school	41.1	69
More than high school	48.2	81
Have health insurance	88.1	148
Past testing		
FOBT	58.3	98
Colonoscopy	54.8	92
Flexible sigmoidoscopy	30.4	51
Barium enema	35.1	59
Family history of colorectal cancer	11.3	19

(such as accuracy) and less or no preference for others (such as the location of the testing). All of the test attribute descriptions showed a significant discrimination among items (P < .001), and the average Pearson correlation among participants provided an estimate of the amount of agreement. Because the Friedman test parallels an analysis of variance, the effective sample size was not simply the number of participants, but was the number of observations multiplied by the number of conditions (in this case,  $168 \times 4 = 672$  observations). Overall, participants indicated strong, shared preferences for high test accuracy (average Pearson correlation coefficient  $\bar{r} = 0.63$ , reliability coefficient [rel] = 0.997; P < .001), the maximum amount of colon examined ( $\bar{r} = 0.64$ , rel = 0.997; P < .001), scientific evidence for efficacy ( $\bar{r} = 0.59$ , rel = 0.996; P < .001), low discomfort ( $\bar{r} = 0.50$ , rel = 0.995; P < .001), and little risk of complications ( $\bar{r} = 0.38$ , rel = 0.991; P < .001) (Table 2). Participants also tended to prefer a test with sedation ( $\bar{r} = 0.20$ , rel = 0.97; P < .001) or one that does not require further testing ( $\bar{r} = 0.21$ , rel = 0.978; P < .001).

Attributes	Mean Rank	- r <sup>a</sup>
Accuracy		
This test can find 24 to 50 of 100 cancers or advanced growths (FOBT)	3.58	0.63
This test can find 95 of 100 cancers or advanced growths (COL)	1.22	
This test can find 70 to 80 of 100 cancers or advanced growths (FS)	2.18	
This test can find 40 to 50 of 100 cancers or advanced growths (DCBE)	3.02	
Amount of colon examined		
The colon is not examined directly (FOBT)	2.77	0.64
The entire colon is examined with these tests (COL, DCBE)	1.18	
The lower third of the colon is examined with this test (FS)	2.04	
Complications		
There are no complications with this test (FOBT)	1.52	0.38
For every 20,000 tests, 40 to 60 may result in a serious complication For every 100,000 tests done, 5 complications may result in death (COL)	3.33	
For every 20,000 tests, 1 may result in a serious complication (FS)	2.20	
For every 20,000 tests, 2 may result in a serious complication. For every 100,000 tests done, 1 to 2 com- plications may result in death (DCBE)	2.94	
Cost and Insurance coverage		
The cost of the test is \$10 to \$25. Most insurance plans cover the cost of this test, and if you have Medi- care you pay nothing (FOBT)	1.87	0.15
The cost of the test is \$800 to \$1,600. Most insurance plans cover the cost of this test. If you have Medi- care, you pay about \$42 after Part B deductible (COL)	2.90	
The cost of this test is \$150 to \$300. Most insurance plans cover the cost of this test. If you have Medicare, you pay about \$12 after Part B deductible (FS)	2.32	
The cost of the test is \$250 to \$500. Most insurance plans cover the cost of this test. If you have Medicare, you pay about \$28 after Part B deductible (DCBE)	2.90	
Discomfort		
There is no discomfort with this test (FOBT)	1.35	0.50
If you have this test, you will experience cramping abdominal pain, diarrhea, and gas before and after the test but not during the test (COL)	1.91	
If you have these tests, you will experience cramping abdominal pain, diarrhea, and gas before, during, and after the test (FS, DCBE)	2.74	
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# Table 2. Specific Attributes of Tests for Colorectal Cancer Screening (continued)

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Because average agreement levels of 0.25 or greater indicate strong, shared values,<sup>47,52</sup> the preferences regarding attributes with such high agreement are clear and are shared across participants. Although all ranking tasks showed a significant amount of discrimination (the Friedman test showed that responses were not at random), only high agreement would be interpretable and useful in a clinical setting. Participants wanted the most accurate test (colonoscopy), with the most amount of colon examined (colonoscopy or DCBE), the minimum amount of discomfort (FOBT), the strongest evidence for reducing deaths caused by colon cancer (FOBT), and the smallest risk for complications (FOBT). In contrast, there was much less agreement about the other attributes (Table 2).

We also checked consistency for subgroups of patients to ensure that the low level of overall agreement for the 8 remaining attribute descriptions was not because some subgroups shared preferences that were different from those of other subgroups. Because previous studies indicated lower rates of colorectal cancer screening among those aged 50 to 60 years and minority groups,<sup>21,22</sup> we examined preferences for the 13 attribute descriptions within each of 6 subgroups formed by age (50 to 64 years vs 65 years and older) and race/ethnicity; however, we observed no consistent preference. The agreement levels were low for each attribute and each of the subgroups of patients, indicating that the overall analyses were not masking any subgroup preferences.

When participants considered the relative impor-

Reliability = 0.85,  $\bar{r} = 0.09$ ; P < .001

<sup>d</sup> Reliability = 0.86,  $\bar{r} = 0.11$ ; P < .001.

Attributes	Totalª (N = 168)	Non-Hispanic White <sup>ь</sup> (n = 60)	African American <sup>c</sup> (n = 60)	Hispanic <sup>o</sup> (n = 48)
Accuracy	4.30	3.40	4.62	5.03
Scientific evidence	5.31	4.72	6.16	4.99
Amount of colon examined	5.99	5.66	6.39	5.89
Need for sedation	6.66	6.33	7.17	6.44
Need for further testing	6.68	6.18	6.70	7.28
Your responsibilities	6.92	7.29	7.02	6.32
Complications	7.02	7.83	6.58	6.55
Location and who per- forms the test	7.05	6.94	7.14	7.08
Discomfort	7.52	7.86	6.46	8.41
Preparation	7.71	8.07	7.56	7.45
Cost	8.12	8.74	7.75	7.80
Frequency	8.35	8.18	8.38	8.52
Time for test	9.24	9.82	8.87	8.99

tance of the 13 attributes together, agreement was moderate ( $\bar{r} = 0.13$ , rel = .956, P < .001). Overall, the top attributes were accuracy of the test, scientific evidence, and the amount of colon examined (Table 3). Within subgroups of participants, these same attributes were considered most important by non-Hispanic whites  $(n = 60, \bar{r} = 0.21; P < .001)$ , Hispanics  $(n = 48, \bar{r} = 0.11;$ P < .001), participants aged between 50 and 64 years  $(n = 98, \bar{r} = 0.13; P < .001)$ , and men  $(n = 80, \bar{r} = 0.17;$ P <.001). Some subgroups varied slightly from this pattern. For example, the African Americans (n = 60, n = 60) $\bar{r} = 0.09$ ; P < .001) ranked accuracy, amount of colon, discomfort, and complications as most important. Patients aged 65 years and older (n = 70,  $\bar{r}$  = 0.15, P <.001) ranked accuracy, scientific evidence, location of the test, and then amount of colon as important. Female patients (n = 85,  $\bar{r}$  = 0.10; P <.001) ranked accuracy, scientific evidence, sedation, and then amount of colon as important. The low agreement within these subgroups, however, indicates that the averaged rankings are not reliable estimates of group preferences.

#### **Test Preferences**

To understand preferences for the tests, participants performed an initial ranking task (with short descriptions) before exposure to the detailed test descriptions. This ranking test indicated some consistency in the relative preferences for the 4 tests across participants. There was a preference for the FOBT (rank 1.89), followed by colonoscopy (rank 2.22), FS (rank 2.61), and DCBE (rank 3.28), ( $\bar{r}$ =0.21, rel=.978; *P* <.001). FOBT was the

modal first choice of the sample, chosen by 59% (100 of 168). There was no association between the participants' first choice for a test and their age, years of education, sex, race/ethnicity, or prior experience with a screening test.

The final ranking task involved ranking the long descriptions of each test (including the short descriptions plus the 13 test attribute descriptions (Table 4). A contingency table comparison of the initial ranking and final ranking showed that many participants changed their initial choice from FOBT to colonoscopy after exposure to the test attribute information. FOBT was the first choice of 59% of the sample initially, but after exposure to the detailed test attributes, colonoscopy became the modal choice of 54% (Initial first

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Short Description	Ranking After Short Description <sup>a</sup>	Ranking After Short Description and all 13 Attributes <sup>b</sup>
Fecal occult blood testing	1.89	2.60
This test checks if your bowel movement contains blood. It is done at home using a test kit with 3 cards. You smear a sample of your bowel movement onto a card. This is done for 3 different bowel movements. The 3 cards are then returned to the laboratory		
Colonoscopy	2.22	1.79
A doctor checks for growths or cancer in your whole colon using a flexible, long, narrow, lighted tube with a camera on the end. It is inserted into your bottom and then passed into your whole colon, which can be seen on a television screen. You are given medicine through a needle in your arm to make you sleepy during the test		
Flexible sigmoidoscopy	2.61	2.46
A doctor checks for growths or cancer in the lower third of your colon using a short, flexible, narrow, lighted tube with a camera on the end. It is inserted into your bottom and then passed only into your lower colon, which can be seen on a television screen. You are awake during the test		
Double-contrast barium enema	3.28	3.15
The doctor checks the outline of your colon for growths or cancers. A white liquid called barium is put into your bottom through a tube by a radiology technician. You must hold the liquid in while air is also put into your bottom. You are on a table that is moved around and then X-rays are taken with you in different positions. You are awake during the test		
<sup>a</sup> Reliability = 0.97, $\vec{r}$ = 0.21; <i>P</i> <.001. <sup>b</sup> Reliability = 0.98, $\vec{r}$ = 0.19; <i>P</i> <.001.		

choices: FOBT 59%, colonoscopy 28%, FS 8%, DCBE 5%. Final first choices were colonoscopy 54%, FOBT 26%, FS 13%, and DCBE 8%). Nevertheless the choices were fairly stable between the initial and last ranking ( $\kappa = 0.17$ ; P = .007). During the final ranking, colonoscopy (rank 1.79) replaced FOBT as the first choice, followed by FS (rank 2.46), FOBT (rank 2.60), and DCBE (rank 3.15); ( $\bar{r} = 0.19$ , rel = 0.976; P < .001). Again, there were no significant associations between participants' first choice and their sociodemographic characteristics. The most preferred test on the final ranking of tests was associated with prior test experience.

# DISCUSSION

The purpose of this study was to better understand test preferences for colorectal cancer screening in a diverse population and to determine whether any consistent patterns could be identified. We observed that when participants were presented with detailed information, their preferences for tests and attributes tended to vary across individuals and subgroups of individuals. Choices were considered in light of their unique experiences and values, and no simple predictions or strong generalizations could have been made. Second, it is not surprising that participants' preferences tended to be for colonoscopy and FOBT, because participants wanted an accurate test with a maximum amount of colon examined, a minimum amount of discomfort, strong evidence for reducing deaths due to colon cancer, and few complications.

Our study design included patients of diverse racial/ ethnic background because they are not often part of studies of preferences for colorectal cancer screening. There was little evidence of systematic patterns within or systematic differences between subgroups, however. It is currently unclear whether the differences we did observe are clinically meaningful and whether this information could be used to tailor the screening discussion to particular subgroups. For instance, although the average rank for colonoscopy was highest, consistency was modest, suggesting disagreement across participants in their order of ranking, with the implication that a single message for everyone may not work. Consistency in preferences for test-specific attribute descriptions was strong and clear, but consistency for tests bordered on a meaningful amount of agreement, and consistency for the 13 attributes considered together only approached a meaningful amount of agreement for some subgroups, eg, non-Hispanic whites, with the implication that a single approach for each subgroup may not work. Clearly, further research is needed to systematically examine these possibilities further.

Although direct comparisons across studies are difficult because of differences in design, methods, and sampling,<sup>25,31,33-37,53</sup> there are some common themes that emerge. Most studies observe test preferences divided between colonoscopy<sup>34,37,53</sup> and FOBT.<sup>25,31</sup> A Canadian study<sup>35</sup> found computed tomographic colonography, when added to the other tests, to be the most preferred test. Studies consistently find that DCBE is usually the least preferred option when included.<sup>33,34,37</sup> Studies examining subgroup comparisons in test preferences, have conflicting findings: one<sup>37</sup> found that a higher proportion of African Americans were more likely to prefer colonoscopy, whereas another<sup>53</sup> found that African Americans were more likely to prefer FS, and Hispanics were more likely than whites to prefer FOBT and DCBE. These findings taken with ours suggest that preferences cannot be reliably predicted by demographic characteristics and may depend on the setting and type of attributes discussed, and suggest a need for presentation of all options and attributes to each patient.

Studies reporting test attribute information tend to include a limited number of attributes, report only the most frequently cited attribute without comparing the relative importance of the attributes, or have simplified the levels of each attribute.<sup>25,31,37,53</sup> Across these studies, accuracy, frequency, and discomfort tend to be the most commonly included reasons for choosing a test.<sup>25,31,37,53</sup> Our study identified additional attributes and provides insights about the relative importance of the attributes as well. A finding that needs clarification is the role of cost in decision making. Our study included predominantly insured participants, and the average rank of cost was low in relation to the other attributes. Griffiths et al<sup>33</sup> also found that addition of cost information changed the preferences very little, whereas Pignone et al<sup>36</sup> found cost considerations changed patient preferences to FOBT.

Guidelines for colorectal cancer screening<sup>3,4</sup> suggest a shared decision-making approach to counseling for colorectal cancer screening, and this approach has lead to improved outcomes for other conditions.<sup>54,55</sup> Patient-physician communication about colorectal cancer screening is not often studied, but surveys indicate there may be a mismatch between what physicians discuss and what patients may need. Physicians report offering only 1 type of test and discussing test frequency most often, then comfort, preparation, and procedure<sup>56</sup>; they underestimate the importance of accuracy and overestimate the importance of discomfort.<sup>25</sup> One implication of our findings is that because preferences were not consistent across participants, the counseling process for colorectal cancer screening should include all tests, and physicians could focus on FOBT, colonoscopy, and test operating characteristics, such as accuracy, scientific evidence base, and amount of colon examined. Primary care consultations offer little time for such counseling, however,<sup>57,58</sup> and lack of time is a major barrier to shared decision making.<sup>49</sup> In our study, it took a trained interviewer at least 45 minutes to review information and elicit preferences. Clearly, new strategies to ameliorate this problem need to be developed. We were constricted in our ability to

examine the effect of prior screening type on initial or final colorectal cancer test preferences, because relatively few participants had undergone only one type of test. Previous testing experience could certainly influence screening test preferences, and exploring these experiences offers a strategy for busy clinicians to identify quickly barriers to testing and offer more-specific communication about screening tests that could save time. Other potential strategies include the use of decision aids to help with informed decision making.

Our study provides a broad and deep understanding about patient preferences for colorectal cancer screening. In previous work we discovered that patients found it cognitively challenging to process detailed test information about colorectal cancer screening before making an informed decision.<sup>37</sup> A strength of the current study design was the cumulative experience with the attributes; participants were first familiarized with the range of properties for each attribute (attribute description), the attributes were then assessed relative to one another, and finally the attributes were organized by test and were considered together. This process ensured that participants were better able to make a considered decision about the tests at the end. Another strength is that we examined a triethnic sample of patients and were able to compare preferences within and across these groups. The study is limited, however, in generalizability, because participants were predominantly insured and recruited from a single clinic. Another limitation is that our materials did not include some newer procedures (computed tomographic colonography, or fecal-based DNA tests),<sup>3</sup> although our study remains consistent with the 2008 US Preventive Services Task Force recommendations<sup>4</sup> that continue to recommend FOBT, FS, or colonoscopy and emphasize the role of shared decision making, but do not recommend these newer tests because of insufficient evidence.

Based on our study findings, clinicians should discuss with all patients the full array of available tests screening tests for colorectal cancer, and discussions should focus on describing characteristics related to accuracy rather than process, because accuracy is what patients identify as most important for decision making.

# To read or post commentaries in response to this article, see it online at http://www.annfammed.org/cgi/content/full/8/2/141.

Key words: Colorectal neoplasms; mass screening; physician-patient communication; patient preference; decision making; ethnic groups

Submitted December 5, 2008; submitted, revised, May 18, 2009; accepted June 24, 2009.

**Funding support:** This research was supported by a grant from a joint American Academy of Family Physicians and American Academy of Family Physicians Foundation Grant Awards Program, NCI K07 CA107052A1. **Acknowledgments:** We would like to thank Alma Salazar and Kristal Gilford for assistance with data collection.

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