

**Online Supplementary Material**

Peltenburg M, Fischer JE, Bahrs O, van Dulmen S, van den Brink-Muinen A. The unexpected in primary care: a multicenter study on the emergence of unvoiced patient agenda. *Ann Fam Med.* 2004;2:534-540.

<http://www.annfammed.org/cgi/content/full/2/6/534/DC1>

Items	Preconsultation Questionnaire	Postconsultation Questionnaire
<b>Biomedical scale</b>		
Explanation of symptoms	I would like Dr to tell me what my symptoms mean	Dr told me what my symptoms mean
Confirmation of diagnosis	I want a previous diagnosis confirmed	Dr confirmed a previous diagnosis
Nature of problem	I want Dr to talk with me about my problem	Dr talked with me about my problem
Physical examination	I want to be examined for the cause of my condition	Dr examined me for the cause of my condition
Explanation of test results	I would like Dr to explain some test results	Dr explained some test results
Explanation of prognosis	I want Dr to explain the likely course of my problem	Dr explained the likely course of my problem
Explanation of severity	I want Dr to explain how serious my problem is	Dr explained how serious my problem is
<b>Psychosocial scale</b>		
Help for anxiousness	I feel anxious and would like Dr's help	Dr gave me some help for my anxiousness
Help for emotional problems	I have emotional problems for which I would like some help	Dr gave me some help for my emotional problems
Explanation of emotional problems	I want Dr to explain my emotional problems	Dr explained my emotional problems
Support for difficult times	I'm having difficult time and would like some support	Dr gave some support for the difficult time I have
<p>Note: Answering formats to the preconsultation items were: "not applicable" (score = 0); "not important" (0), "rather important" (1), "important" (2), "utmost important" (3). Answering formats to the postconsultation items were: "not applicable" (0), "not" (0), "not really" (1), "really yes" (2), "definitely" (3).</p>		