

Online Supplementary Material

Peltenburg M, Fischer JE, Bahrs O, van Dulmen S, van den Brink-Muinen A. The unexpected in primary care: a multicenter study on the emergence of unvoiced patient agenda. *Ann Fam Med.* 2004;2:534-540.

<http://www.annfammed.org/cgi/content/full/2/6/534/DC1>

Supplemental Table. Patient and Physician Characteristics of Study Sample				
Variables	Range or Level	Included in Study	Excluded From Study	P Value
Patient baseline variables				
Number		2,243	1,431	
Age, years	19–82	45.6	44.4	.20
Sex, % women	2	60.4	57.4	.05
Highest level of education*	3	1.8	1.8	.10
Number of years being patient of this physician	0–30	10.1	11.1	.30
Number of consultations during the past year	0–39	7.5	7.6	.35
Patient health status, expectations, and requests				
During the past 2 weeks:				
Hardest physical activity you could do for at least 2 minutes?	5	2.7	2.7	.52
Bothered by emotional problems?	5	2.3	2.3	.79
Difficulty doing usual tasks because of health?	5	2.2	2.2	.36
Limitation of social activities (family, friends, neighbours)?	5	1.8	1.7	.05
Overall health now compared with 2 weeks ago?	5	3.0	3.0	.29
How would you rate your health in general?	5	3.2	3.2	.40
How much bodily pain did you have?	5	2.8	2.8	.80
Raw summary score of biomedical expectations	0–21	10.1	9.7	.20
Raw summary score of psychosocial expectations	0–12	2.4	2.5	.17
Patient voiced psychosocial issue as reason for encounter, %	2	8.3	8.7	.66
Physicians' assessment of patient and consultation				
Degree of knowing the patient	5	3.6	3.6	.90
Perception that psychosocial factors are involved	5	2.6	2.7	.07
Psychosocial reason for the encounter, %	2	21.5	25.3	.01
Own biomedical-informational performance	0–10	7.4	7.3	.07
Own psychosocial performance	0–10	6.9	6.7	.07
Doctor-patient relationship	0–10	7.8	7.7	.11

continued

Supplemental Table, *continued***Physician baseline variables**

Age, years		44.5	44.2	.34
Sex, % women	2	34.0	32.3	.30
Gatekeeper function, %	2	42.0	45.1	.06
Consultation time, minutes (standard deviation)	2-29	11.1 (6.9)	9.4 (8.1)	<.001

Note: Comparison between patients with complete datasets, including video analysis of the consultation, and patients excluded. For ordinal variables (eg, Likert-scales), the mean values are presented. For these variables, the *P* values were obtained from 2-sided chi-square tests.

* Range from 1-3 in which 1 = basic level of education, eg, compulsory schools; 2 = intermediate level of education, eg, any formal nonacademic vocational training or apprenticeship; 3 = high level of education, eg, university or equivalent education.