

Supplemental materials for:

Using the Electronic Health Record to Facilitate Patient-Physician Relationship While Establishing Care.

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References

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Supplemental Table. Theme and subtheme frequencies within MyChart responses		
Theme / Subtheme	Freq. (no. of responses)	Response Examples
Personal Information	73% (11)	
Relationships	47% (7)	I am getting married on [date] and my partner and I have started talking about having kids.
Occupation	40% (6)	I am currently serving in the Wisconsin National Guard
Identity	33% (5)	I'm passionate about helping others and if I can help, even if a little, I am more than happy to go the extra mile.
Hobbies	33% (5)	In my free time I play competitive volleyball year round and hang out with my dog!
Geographical	20% (3)	recently moved into an apartment in [location]
Defining Life Experiences	7% (1)	I have been hiding who I was since the first time I came out at 13 and got badly beaten up.
Education	7% (1)	I am attending [school] fully online for their Psych program to someday open my own practice.
Health	67% (10)	
Current Concerns	40% (6)	My main concern is prostate as I go to the bathroom 3-4 times each night.
Health History	20% (3)	After 17 surgeries and a broken neck I'm very familiar with my body and its needs.
Health Goals	40% (6)	I seek to maintain my fitness, nutrition and overall well being to support good health and longevity.
Previous Healthcare Experiences	13% (2)	I have had difficulty finding a medical clinic that I feel comfortable at. I have also had a hard time finding a provider who is a good fit.
Reaction to message	40% (6)	
Expectations of provider / visit	20% (3)	A relationship is built on good communication and mutual respect.
Unsure what to say	13% (2)	Not sure what else to share.
Positive Feedback	13% (2)	I appreciate you reaching out and focusing on the person and not just the diagnoses!
Negative Feedback	7% (1)	I expect my physicians to know the pertinent details of my physical/mental health, not so much my personal life.