

ANNALS OF FAMILY MEDICINE

Online Supplementary Material

Hroschikoski MC, Solberg LI, Sperl-Hillen JM, Harper PG, McGrail M, Crabtree BF. The challenges of change: implementing the Chronic Care Model. *Ann Fam Med*. 2006;4:317-326.

<http://www.annfammed.org/cgi/content/full/4/4/317/DC1>

Supplemental Table. Example of Chronic Care Model (CCM) Implementation Scoring						
CCM Elements	Components	Clinic				
		1	2	3	4	5
Delivery system redesign	Care management roles	0	1	1	1	2
	Practice team	1	2	2	2	2
	Care delivery	0	1	1	1	1
	Proactive follow-up	0	0	1	1	1
	Planned visits	1	1	0	1	2
	Visit system changes	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>
Subtotal (12 points*)		2	5	6	6	9
Self-management strategies	Patient education	0	1	0	1	1
	Patient activation/ psychosocial support	1	0	0	0	1
	Self-management assessment	0	0	1	0	1
	Self-management support	1	1	1	0	1
	Collaborative decision making with patients	0	0	0	0	0
	Guidelines available to patients	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Subtotal (12 points*)		2	2	2	1	5
Decision support	Care protocols, prompts	0	1	1	1	1
	Provider education	0	1	1	0	1
	Expert consultation support	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>
Subtotal (6 points*)		0	2	3	1	3
Clinical Information systems	Patient registry system	0	0	0	1	1
	Use of information for care management	0	1	0	1	1
	Provision of performance data	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>
Subtotal (6 points*)		0	1	0	2	4
Community linkages	For patients	0	0	0	0	0
	For community	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Subtotal (4 points*)		0	0	0	0	0
Health care organization	Leadership support	0	0	0	0	1
	Coherent system improvement	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Subtotal (6 points*)		1	0	0	1	2
Total score (46 points*)		5	10	11	11	23
Note: Presence of component: 0 = none, 1 = some, 2 = substantial.						
* Number of points possible for each column.						