

Nutting PA, Crabtre BF, Stewart EE, et al. Effect of facilitation on practice outcomes in the National Demonstration Project model of the patient-centered medical home. *Ann Fam Med.* 2010;9(Suppl 1):S33-S44.

http://www.annfammed.org/cgi/content/full/8/Supp_1/S33/DC1

Domain and components		ndix 2. NDP Model Components Implemented by Practices in the Facilitated and Self-Directed Groups, a																																						
	Practice F-1	Practice F-2	Practice F-3	Practice F-4	Practice F-5	Practice F-6	Practice F=7	Practice F-8 Practice F-9	Practice F-10	Practice F-11	Practice F-12	Practice F-13	Practice F-14	Practice F-15	In Place at Baseline	Implemented During NDP	Implemented in the 9 mo After NDP	Not Implemented		Practice SD-1	Practice SD-2 Practice SD-3	Practice SD-4	Practice SD-5	Practice SD-6	Practice SD-7	Practice SD-8	Practice SD-9 Practice SD-10	Practice SD-11	Practice SD-12	Practice SD-13	Practice SD-14	Practice SD-15	In Place at Baseline	Implemented During NDP	Implemented in the 9 mo After NDP	Not Implemented		In Place at Baseline	Implemented During NDP	Implemented in the 9 mo
Access to care and information		_	_	_	_	_		_			_	_	_	_						_			_				_	_	-									_		<u> </u>
Same-day appointments								Far	litat	d Pr	ctices	(n -	16)		7	8	1	0							s	ielf-Di	rected	1 Prac	clices	n –	15)		8	6	1	0	-	15	14	ices (N
Laboratory results highly accessible															8	7	0	1															4	7	4	0		12	14	4
Online patient services															1	9	0	6															0	4	5	6		1	13	5
e-Visits															1	5	0	10															0	3	0	12		1	8	0
e-Mail communication															1	6	0	9															3	5	2	5		4	11	2
Group visits															1	8	2	5															1	5	0	9		2	13	2
After-hours access coverage															14	2	0	0															15	0	0	0		29	2	0
are management	⊢┤	-+		-+		-	_	_	-	⊢∣		_	+	_					++		+	+	+	⊢┤		+	+	+	+	⊢∣	+					\vdash				
are management Population management															2	6	0	8															2	4	3	6	-+	4	10	3
Wellness promotion															4		0	9															2	4	0	9		9	4	0
Disease prevention															11		0	Ó														_	13	2	0	0		24	7	0
Patient engagement/education															7		0	4															9	3	1	2		16	8	1
																																								1
Practice services Comprehensive care for both acute and chronic Ilness															16	0	0	0															15	0	0	0		31	0	0
Prevention screening															12		0	0															12	3	0	0		24	7	0
Surgical procedures															16		0	0															15	0	0	0		31	0	0
Ancillary therapeutic/support															16	0	0	0															12	3	0	0		28	3	0
Ancillary diagnostic services															16		0	0															14	1	0	0		30	1	0
																																								-
Continuity of care																																								ļ
Community-based services		_				_									7	3	0	6				_				_						_	8	1	0	6		15	4	0
Hospital care		_		_		_	_				_				14 8	0	0	2							_						_		15 8	0	0	0		29 16	0	0
Behavioral health care Maternity care					_							_			。 13	0	0	3							_	_						_	13	0	0	2		26	0	0
Case management						-									3	3	0	10															5	1	1	8		8	4	1
															Ŭ	Ŭ																	,	· ·		0		0		<u> </u>
Practice management																																								1
Disciplined financial management Cost-benefit decision making															9 9	6 2	0	1 3															10	3	2	0		19 19	9	2
Revenue enhancement															5	7	2	2								_			-				10 4	5	0	0		9	11	4
Personnel/HR management		-													8	6	1	1											-				12	2	1	0		20	8	2
Optimized office design															3	3	7	3															8	3	0	4		11	6	7
Quality and safety																																								
Medication management															10	3	0	3															14	1	0	0		24	4	0
Patient satisfaction feedback															7	3	0	6															8	3	0	4		15	6	0
Clinical outcomes analysis															4	5	0	7															4	4	1	6		8	9	1
Quality improvement Practice-based team care															4	6	0	6 10															5	2	2	6		9	8 10	2
racice-based team care																4	1	10															1	U	U	0	-	2	10	
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Health information technology Electronic medical record		_					_								11	3	0					1			_								11		0	1		22	6	0
Electronic medical record Electronic prescribing															7	3	0	2															6	3	0	0		13	ь 16	0
Population management/registry															0	7	0	9															1	3	3	8		1	10	3
Practice Web site															4	9	0	3															5	4	2	4		9	13	2
Interactive patient portal															0	5	2	9															0	4	5	6		0	9	7
													T														T													
ractice-based care teams				T		T																			T												T			
Provider leadership															5	6	2	3															9	3	1	2		14	9	3
Shared mission and vision															3	7	1	5	┝─┢														9	2	1	3		12	9	2
Effective communication Task designation by skill set															3	7	2	4	┝╴┝														9	2	1	3		12	9	3
rosk ocsignation by skill set				ct; SD											2	0	I	/															2	/	1	2		4	13	

F = facilitated; HR = human resources; NDP = National Demonstration Project; SD = self-directed.

Notes: Blue: component in place at baseline; yellow: component implemented during NDP; green: component implemented in the 9 months after NDP; red: component not implemented. Values shown are numbers of practices. Within each group (facilitated, or all), numbers total across rows.

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