

**Online Supplementary Material**

Solberg LI, Asche SE, Fontaine P, Flottemesch TJ, Anderson LH. Trends in quality during medical home transformation. *Ann Fam Med.* 2011;9(6):515-521.

<http://www.annfammed.org/content/9/6/515>

Question	2005		2009	
	Mean (SD) <sup>a</sup>	Range	Mean (SD) <sup>a</sup>	Range
Very satisfied with clinic	55.3 (5.6)	43.1-65.3	57.0 (5.9)	44.6-65.0
Would definitely recommend clinic	64.4 (5.4)	54.1-73.1	66.7 (6.0)	49.7-76.4
Very satisfied with ability to get medical advice after hours	28.1 (5.5)	17.5-35.3	29.3 (5.1)	21.5-39.3
Very satisfied with ability to schedule convenient appointment	45.5 (7.4)	31.7-58.2	45.5 (6.8)	32.9-56.3
Very satisfied with ease of seeing doctor of your choice	47.5 (5.1)	36.2-55.8	48.6 (6.9)	37.3-60.3
Very satisfied with how well listened to	58.5 (3.9)	49.3-66.4	59.2 (5.5)	49.7-70.9
Very satisfied with advice on how to stay healthy	47.0 (4.5)	37.4-56.3	46.8 (5.1)	37.9-58.1

HPMG = HealthPartners Medical Group.  
<sup>a</sup> Unadjusted percentages of patients.

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<b>Measure<sup>a</sup></b>	<b>No. of Medical Groups</b>	<b>Baseline</b>		<b>Last Year</b>	
		<b>Mean (SD)<sup>a</sup></b>	<b>Range</b>	<b>Mean (SD)<sup>a</sup></b>	<b>Range</b>
Optimal diabetes care	19	14.6 (5.0)	3.3-22.7	18.6 (6.9)	9.7-34.2
Optimal CAD care	19	34.3 (6.9)	24.3-47.9	37.2 (7.6)	24.0-49.3
Composite preventive services	21	72.6 (6.5)	62.7-83.1	77.1 (5.7)	63.0-90.1
Generic drug use	34	31.7 (3.3)	25.0- 38.4	46.9 (3.6)	39.7-55.7

CAD = coronary artery disease; HPMG = HealthPartners Medical Group.  
 Note: Number of non-HPMG medical groups was 19 for optimal diabetes care and optimal CAD care, 21 for composite preventive services, 34 for generic drug use.  
<sup>a</sup> Quality measures assessed in 2005-2007 (optimal diabetes care and optimal CAD care), 2006-2009 (composite preventive services), and 2005-2009 (generic drug use).