

Supplemental materials for:

Hudon C, Chouinard M, Dubois M, et al. Case management in primary care for frequent users of health care services: a mixed methods study. *Ann Fam Med*. 2018;16(3):232-239.

Appendix 1. Characteristics of interview participants: patients and spouses.

Characteristic	Patient (n=25)	Spouse (n=8)
Sex		
Male	11	1
Female	14	7
Age group		
35-44 years old	5	0
45-54 years old	5	2
55-64 years old	3	3
65-74 years old	7	3
75-84 years old	5	0
Mean age (SD)	60.1 (15.3)	-
Married / living with a partner	19	8
Annual household income (CAN\$)**		
Less than \$ 20 000	5	-
\$ 20 000 to \$ 49 999	13	-
\$ 50,000 or more	6	-

* Age and family income were not collected for family member.

** Data missing for a patient.

CAN\$: Canadian dollars; SD: Standard deviation.

Appendix 2. Characteristics of interview and focus group participants: family physicians, nurse case managers, and health managers.

Characteristic	Family physician (n=21)	Nurse case manager (n=6)	Health manager (n=9)
Sex			
Male	9	1	2
Female	12	5	7
Age group (years old)*			
25-34	1	2	0
35-44	1	3	5
45-54	14	0	2
55-64	4	0	2
Years of practice**			
0-9	1	0	0
10-19	1	5	4
20-29	15	0	2
30-39	3	0	1

* Missing data for a family physician and nurse case manager; ** Missing data for a family physician, a nurse case manager and two health managers.